

Appendix C: Large Font Graphs from Ontario Public Library Response to COVID-19

Report prepared June 2020

Library Response rate by size of population served

| Population served | All Ontario Libraries | March Responses | | April Responses | |
|-----------------------|-----------------------|-----------------|------------|-----------------|------------|
| | | No. | % | No. | % |
| under 5,000 | 146 | 16 | 11% | 27 | 18% |
| from 5,000 to 15,000 | 62 | 25 | 40% | 30 | 48% |
| from 15,000 to 50,000 | 50 | 25 | 50% | 25 | 50% |
| from 50,000 - 100,000 | 23 | 15 | 65% | 11 | 48% |
| over 100,000 | 29 | 16 | 55% | 14 | 48% |
| All sizes | 310 | 97 | 31% | 107 | 35% |

Library Response by Geographical location

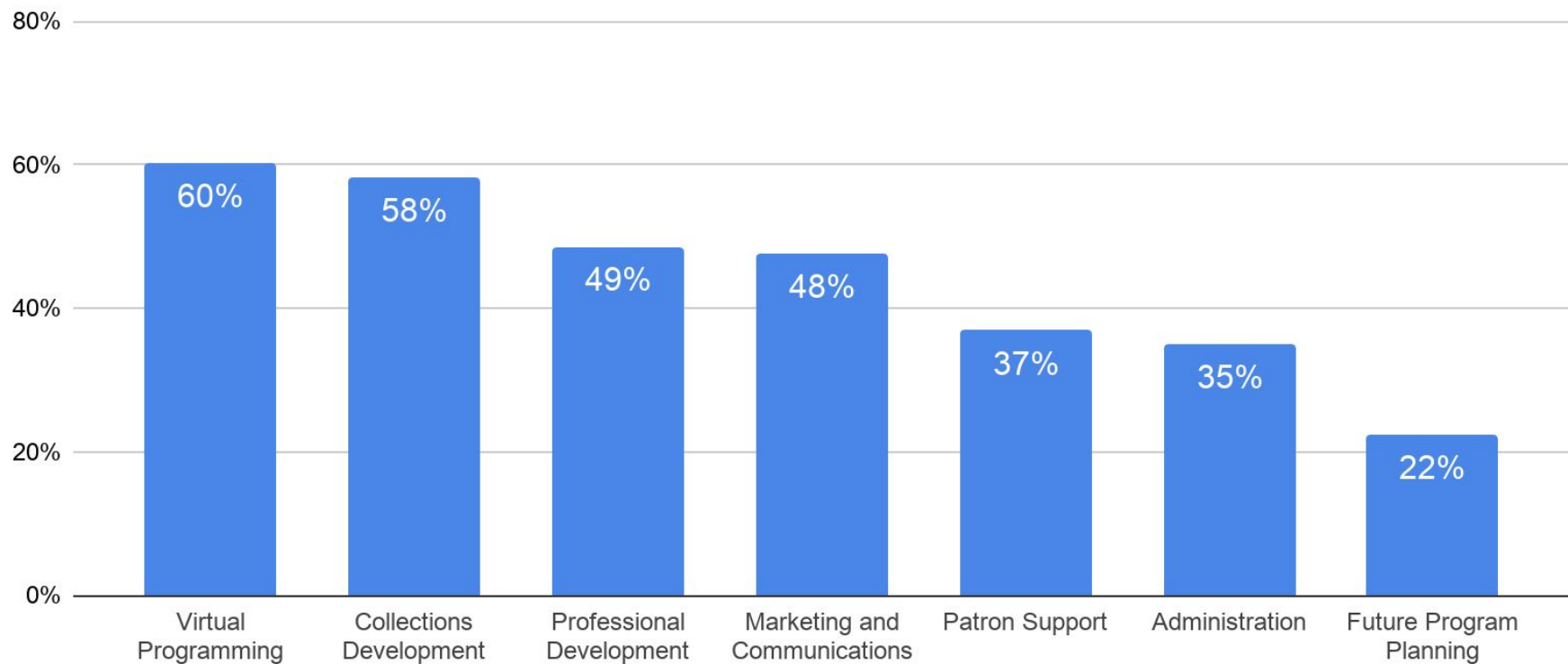
| Geographical location | All Ontario Libraries | March Responses | | April Responses | |
|-----------------------|-----------------------|-----------------|------------|-----------------|------------|
| | | No. | % | No. | % |
| Eastern Ontario | 79 | 26 | 33% | 25 | 32% |
| Central Ontario | 62 | 37 | 60% | 27 | 44% |
| GTA | 1 | 1 | 100% | 1 | 100% |
| South Western Ontario | 42 | 13 | 31% | 19 | 45% |
| Northern Ontario | 126 | 20 | 16% | 35 | 28% |
| All regions | 310 | 97 | 31% | 107 | 35% |

Survey Results

Library Programming and Services

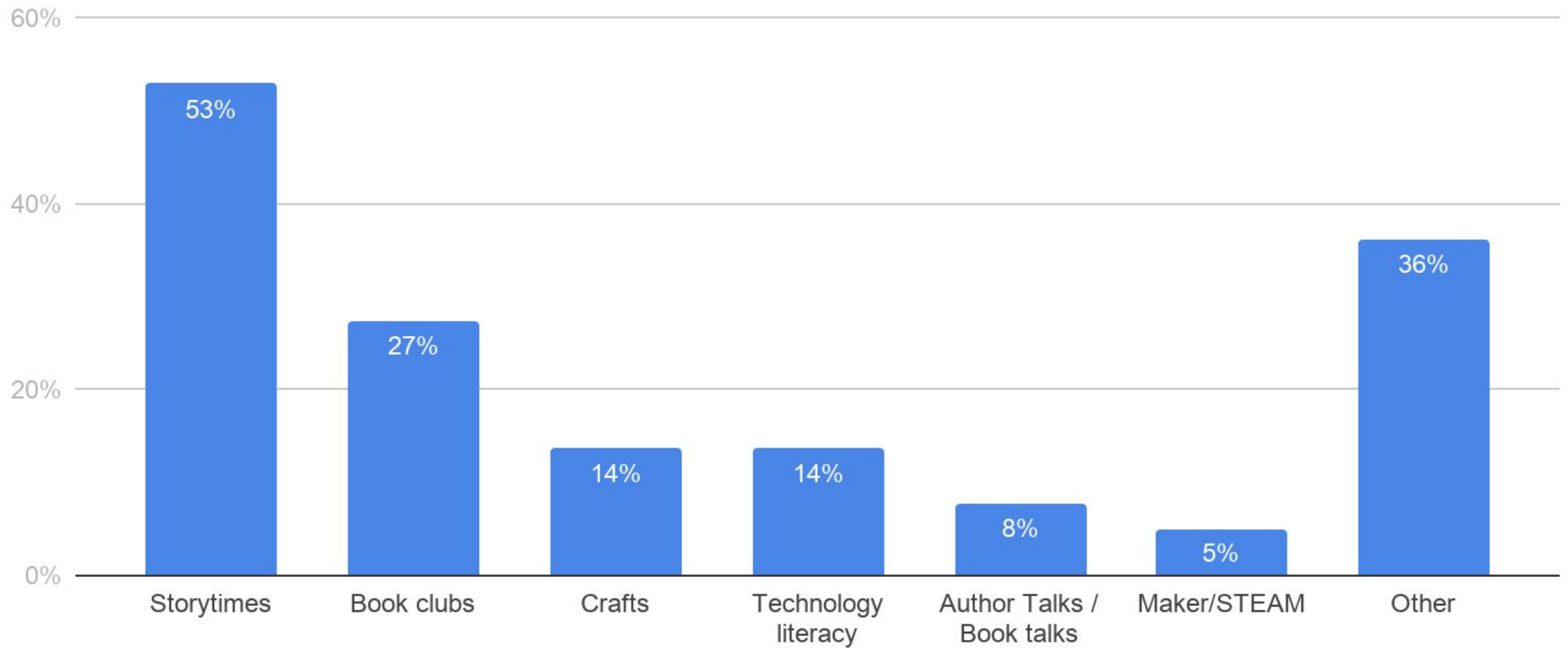
What are staff working on?

% of libraries who mentioned each activity (n=103)



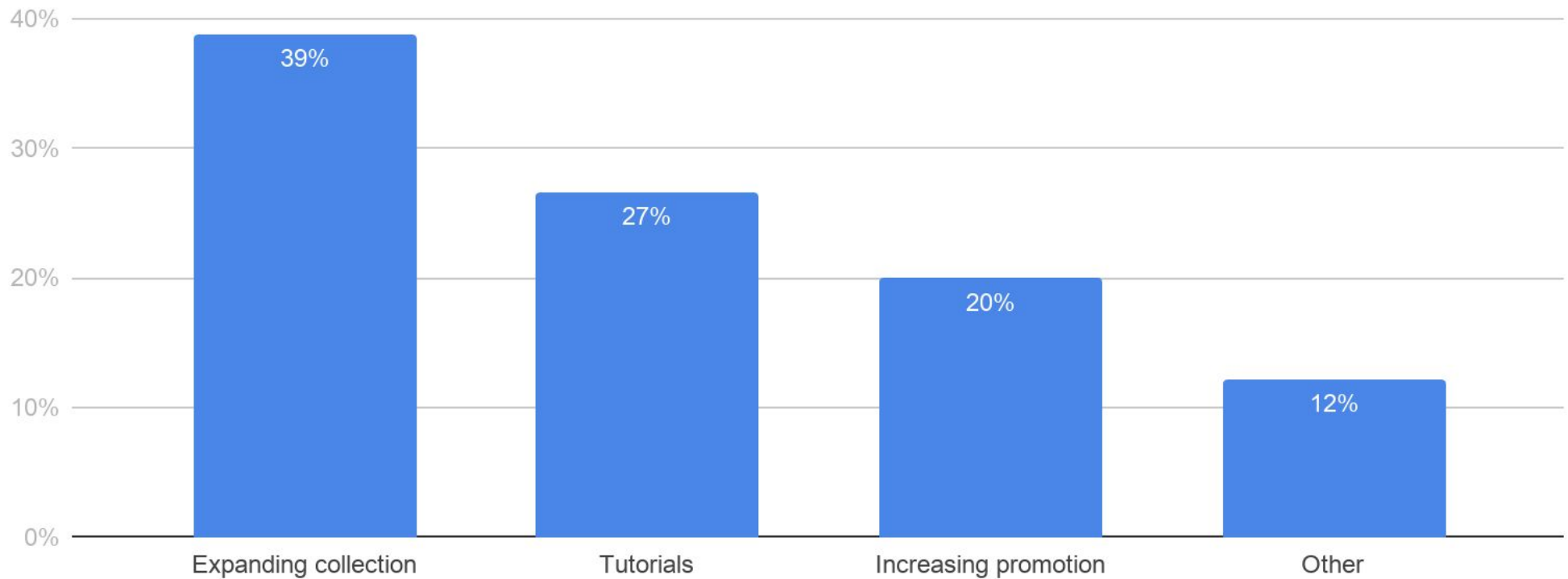
Popular Virtual Programming

% of libraries who mentioned each activity (n=102)



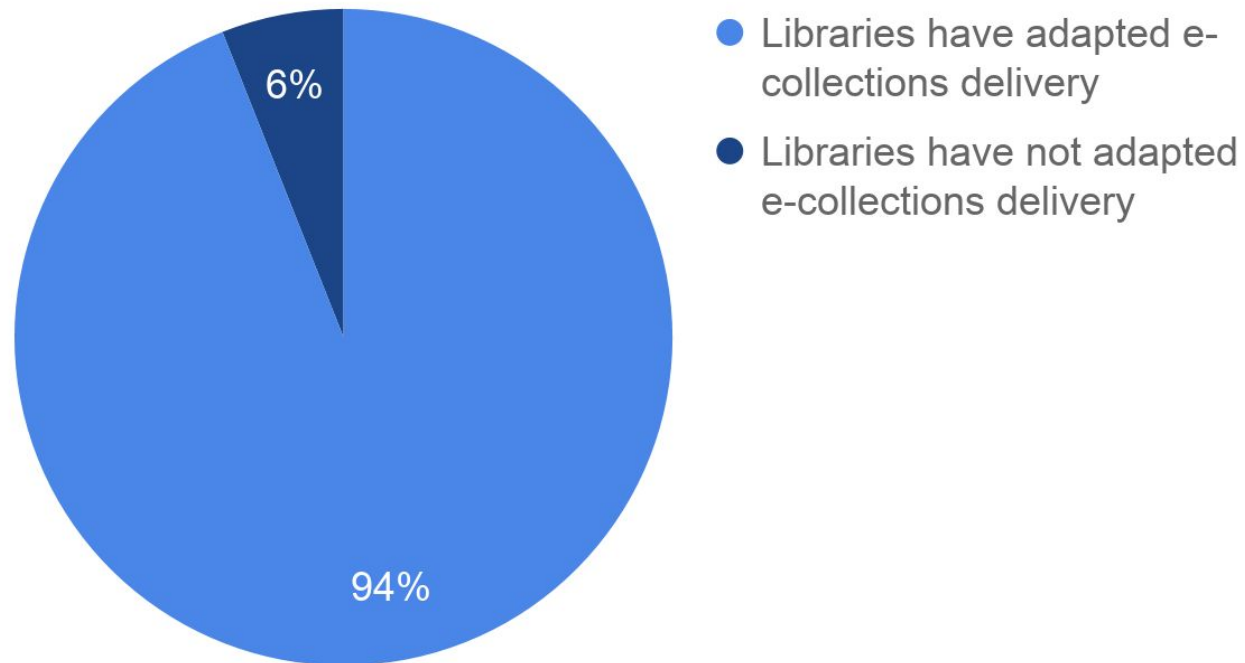
Libraries supporting COVID-19 community

% of libraries who mentioned each activity (n=90)



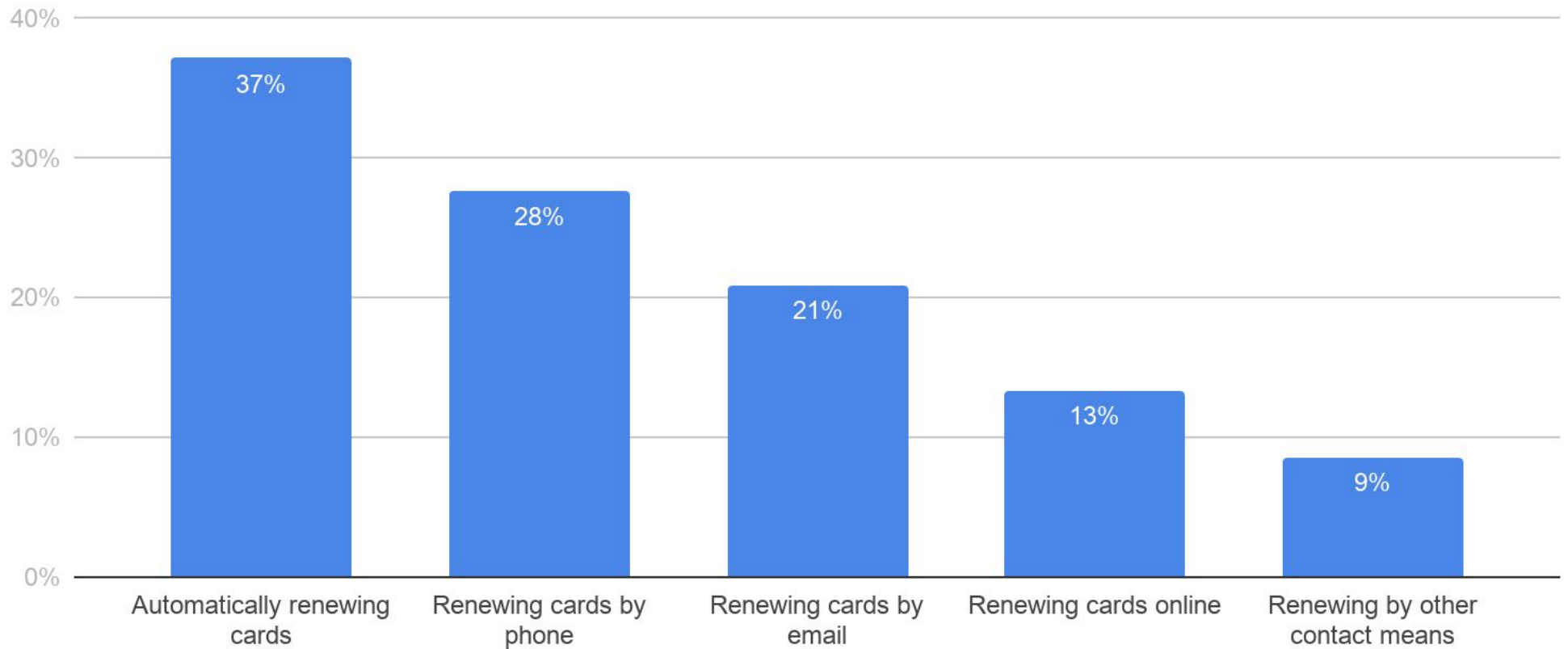
Expansion of Digital Resources

% of libraries who noted changes to e-services



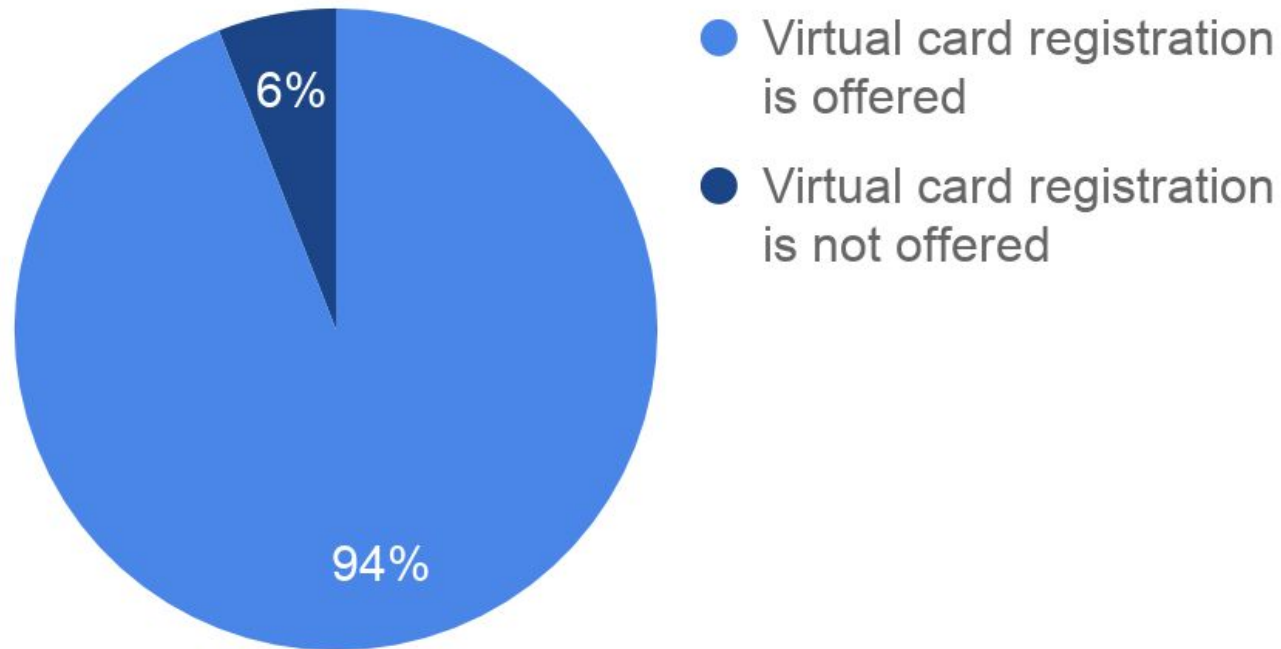
Card renewals

% of libraries who mentioned each activity (n=105)



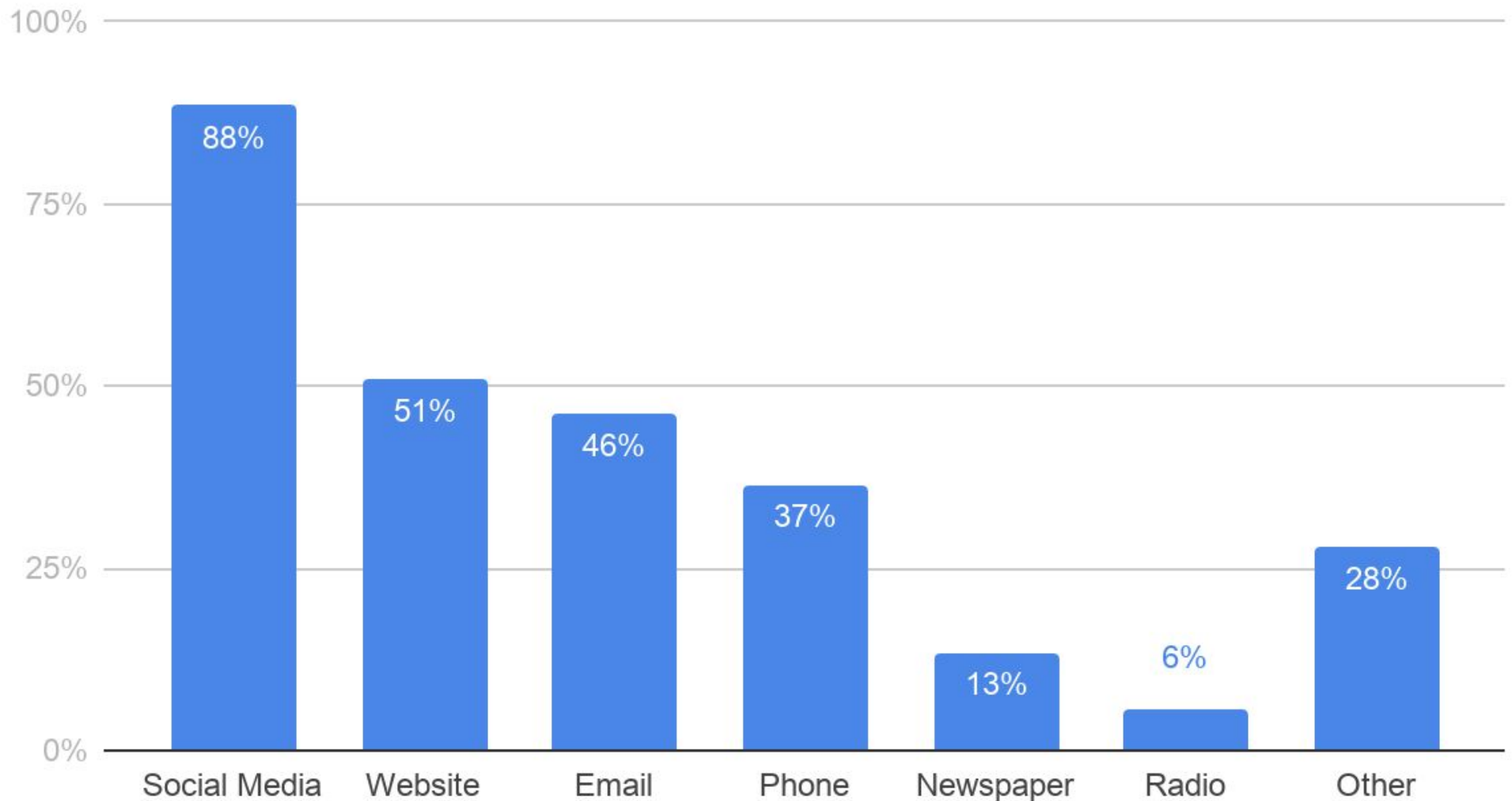
Card registration

Virtual card registration (n=101)



Communications with community

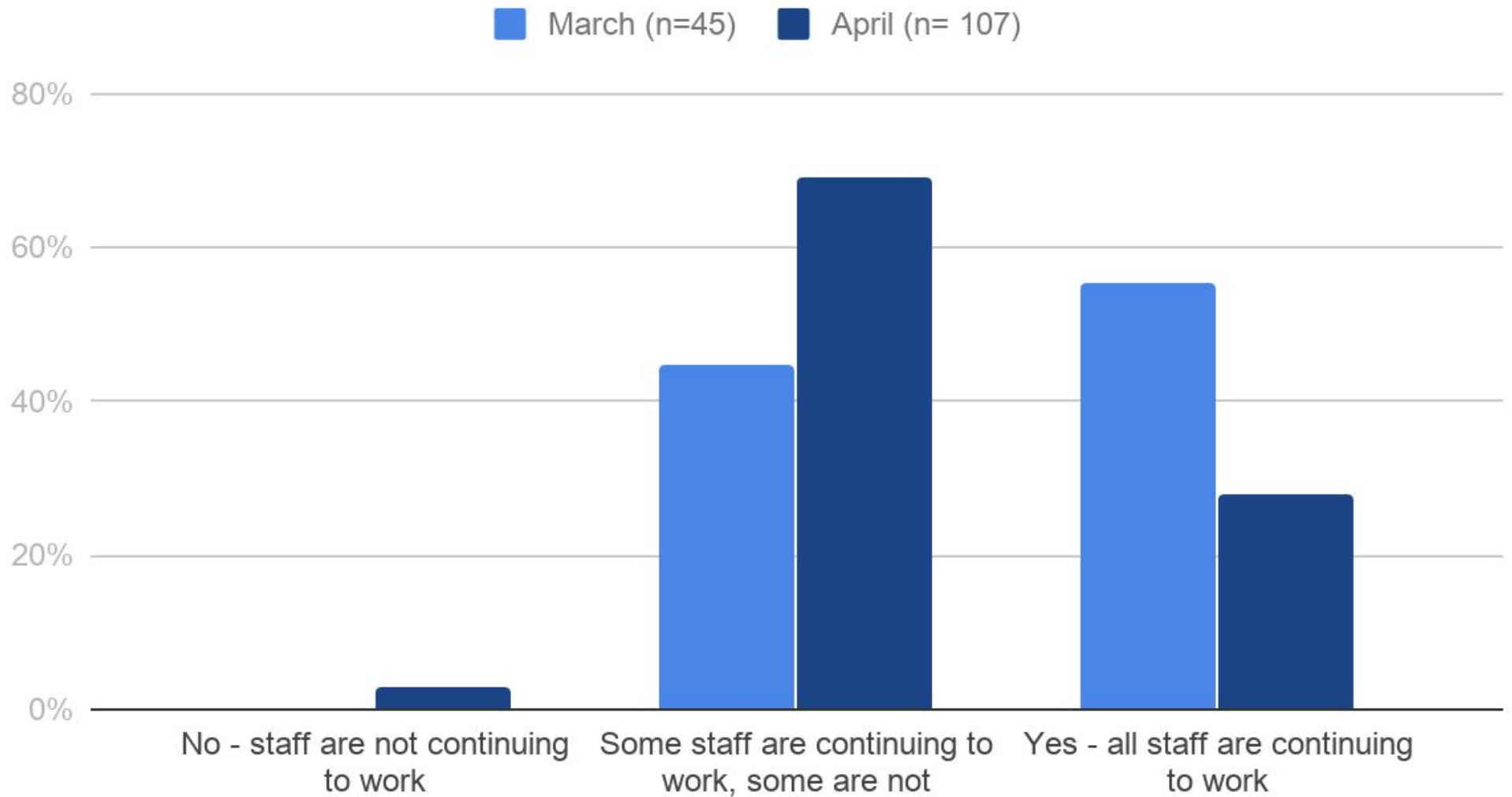
% of libraries that mentioned each method of communication (n=104)



Impact on Library Staff

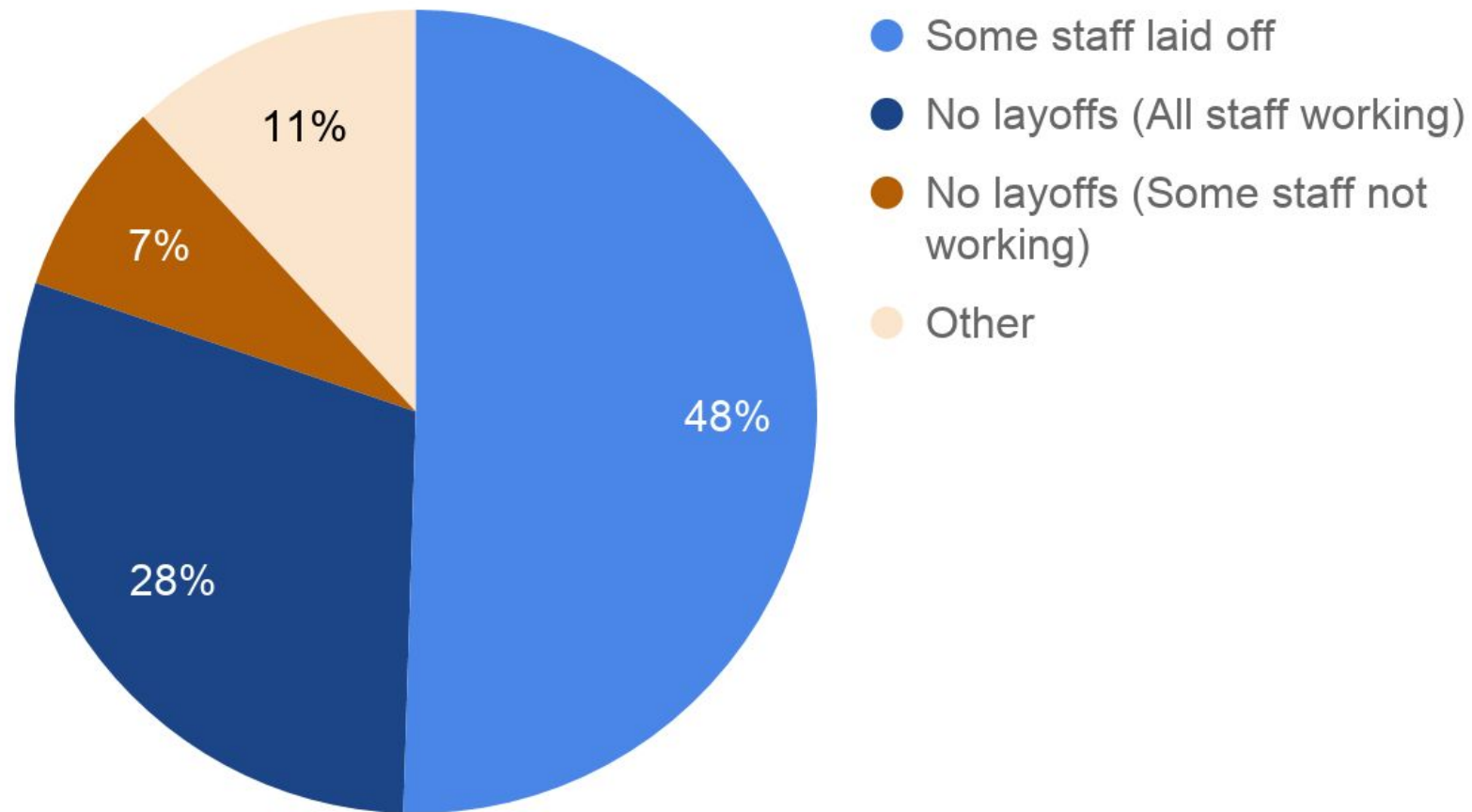
Are library staff working?

% of libraries



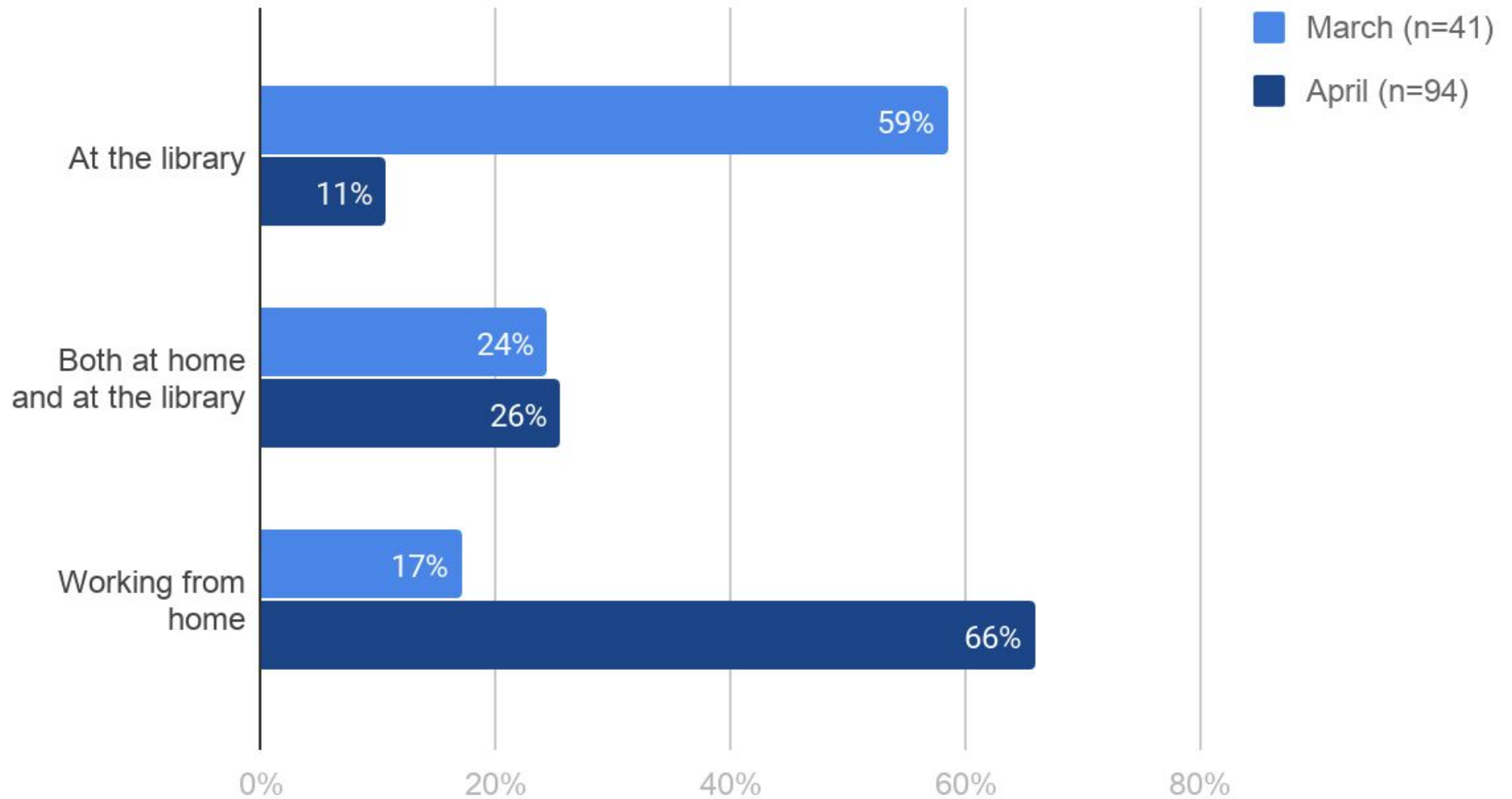
Layoffs: 50% of libraries laid off some staff members

April responses (n=101)



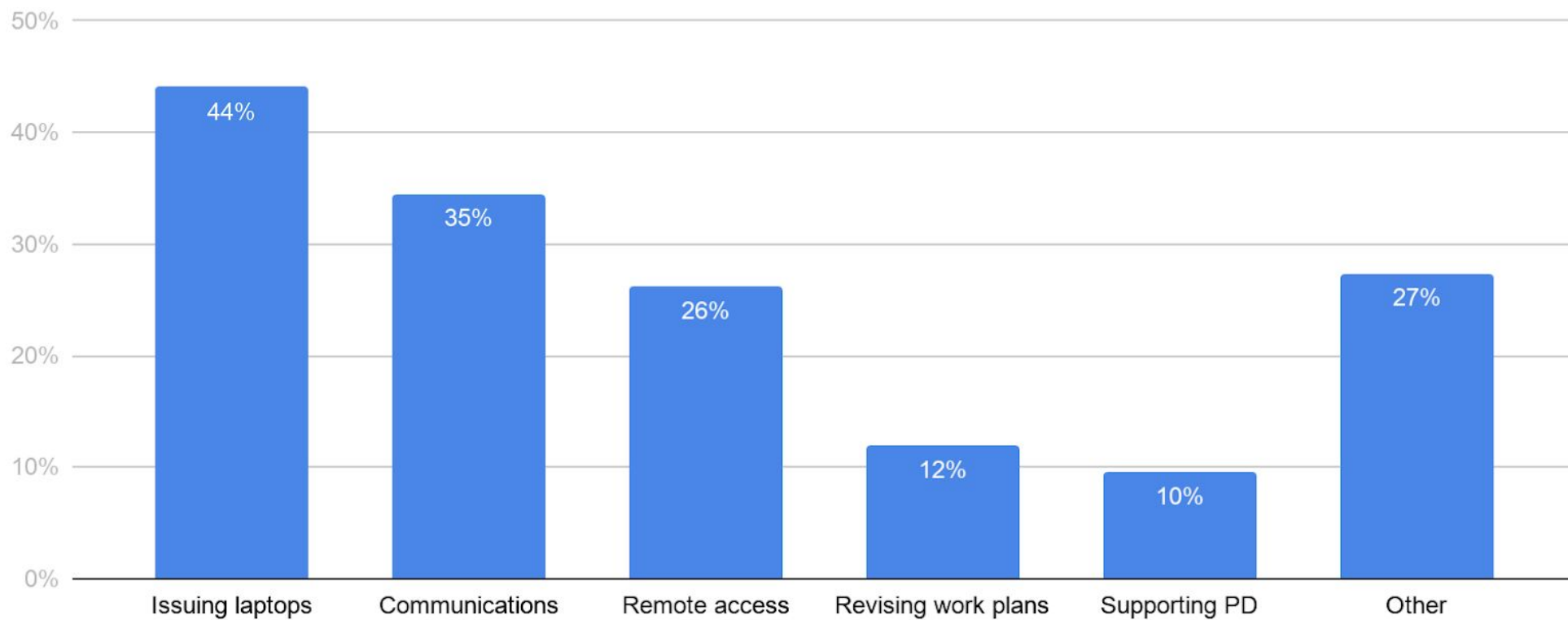
At most libraries, staff are working from home

% of libraries indicating each work location



Supporting staff in working from home

% of libraries mentioned each intervention (n=84)



Communications with staff

% of libraries who mentioned each communication method (n=98)

