



Teen Discord Servers in Library Programming

Using Discord for Teens

Why Discord?

- What is discord?
- Adapting to the pandemic
- The issues with other online services such as Zoom
- The importance of events for teens stuck at home



Seeking approval

Management's
concerns

- Security risks
- Privacy risks
- Inappropriate content risks



Creating a server

- Setting up roles
- Ensuring TAG has a spot to communicate and collaborate
- Creating rules and restrictions
- Enabling help from bot accounts
- The purpose of private and hidden rooms (ex. Program channel)

Server moderation and safety

The screenshot shows the Discord server moderation settings interface. The left sidebar contains navigation options: PPL TEEN, Overview, Roles, Emoji, Moderation (highlighted), Audit Log, Integrations, Widget, Server Template, COMMUNITY, Overview, Server Insights, Partner Program, Discovery, Membership Screening, Welcome Screen, Server Boost Status, and USER MANAGEMENT. The main content area is divided into two sections. The first section, titled 'Moderation', has four radio button options: 'Low' (Must have a verified email on their Discord account.), 'Medium' (Must also be registered on Discord for longer than 5 minutes.), 'High' (Must also be a member of this server for longer than 10 minutes.), and 'Highest' (Must have a verified phone on their Discord account.), which is selected. The second section, titled 'EXPLICIT MEDIA CONTENT FILTER', has three radio button options: 'Don't scan any media content.' (My friends are nice most of the time.), 'Scan media content from members without a role.' (Recommended option for servers that use roles for trusted membership.), and 'Scan media content from all members.' (Recommended option for when you want that squeaky clean shine.), which is selected. A close button with an 'X' and the text 'ESC' is located on the right side of the main content area.

DISCORD

PPL TEEN

Overview

Roles

Emoji

Moderation

Audit Log

Integrations

Widget

Server Template

COMMUNITY

Overview

Server Insights

Partner Program

Discovery

Membership Screening

Welcome Screen

Server Boost Status

USER MANAGEMENT

Low
Must have a verified email on their Discord account.

Medium
Must also be registered on Discord for longer than 5 minutes.

High
Must also be a member of this server for longer than 10 minutes.

Highest
Must have a verified phone on their Discord account.

EXPLICIT MEDIA CONTENT FILTER

Automatically scan and delete media sent in this server that contains explicit content. Please choose how broadly the filter will apply to members in your server. **We recommend setting a filter for a public Discord.**

Don't scan any media content.
My friends are nice most of the time.

Scan media content from members without a role.
Recommended option for servers that use roles for trusted membership.

Scan media content from all members.
Recommended option for when you want that squeaky clean shine.

ESC

Dyno bot

The screenshot displays the Dyno bot configuration interface for a server named "PPL Teen" (52 members). The interface is organized into a sidebar on the left and a main content area on the right. The sidebar contains navigation options: Dashboard, Server Listing, Modules (highlighted), Action Log, Announcements, Auto Delete, Auto Message, Automod, Autoresponder, Autoroles, Custom Commands, Message Embedder, Moderation, Reaction Roles, Starboard, Tags, Welcome, Commands, Custom Commands, Logs, and Warnings.

The main content area, titled "Modules", lists 15 modules, each with a description, a status indicator (toggle or green dot), and buttons for "COMMANDS" and "SETTINGS".

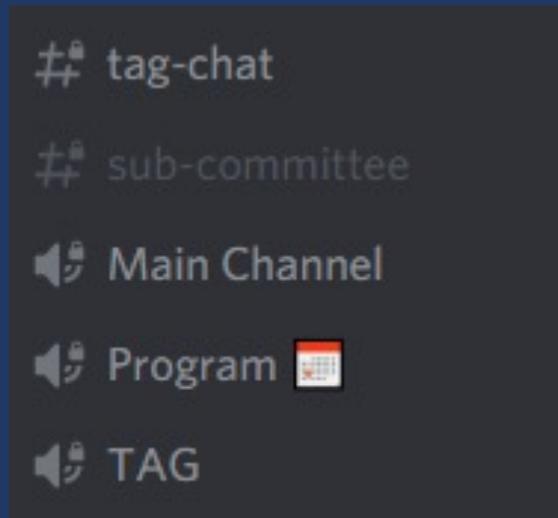
Module Name	Description	Status	Settings/Commands
AFK	Allow members to set an AFK status.	Off	COMMANDS
Action Log	Customizable log of events that happen in the server.	Off	SETTINGS
Announcements	Enables join/leave/ban announcements (with options).	Off	SETTINGS, COMMANDS
Auto Delete	Automatically delete messages in a channel after users send them.	On	SETTINGS
Auto Message	Automatically post timed messages in a channel.	On	SETTINGS
Automod	Enables various auto moderation features.	On	SETTINGS, COMMANDS
Custom Commands	Create custom commands with a variety of options.	On	SETTINGS, COMMANDS
Moderation	Enabled moderation commands and mod log.	Off	SETTINGS, COMMANDS
Starboard	Allows members to save the best posts into a channel by reacting.	On	SETTINGS, COMMANDS
Reaction Roles	Allow members to self-assign roles by reacting.	On	SETTINGS
Tags	Allow users or some roles to create tags	On	SETTINGS, COMMANDS
Welcome	Create welcome messages with various options.	Off	SETTINGS
Fun	Adds fun commands to dyno!	On	COMMANDS
Message Embedder	Post and edit managed embeds in any channel!	On	SETTINGS
Autoroles	Enables auto roles on join, timed auto roles, and joinable ranks.	On	SETTINGS, COMMANDS
Autoresponder	Automatically respond to text triggers.	On	SETTINGS

Transitioning to Discord

- Identifying opportunities for testing
 - TAG meetings
 - D&D
 - Jackbox & Among Us
- Easing the transition
 - Instructions on how to download, install, and join our new teen server



Issues with early usage



- Using Discord for some programs, but not all
- Ironing out issues as they arose
 - Ensuring the correct roles can see the correct information / channels
 - Staying on top of new registrants

Advantages of Using Discord

Latency for voice and screen sharing

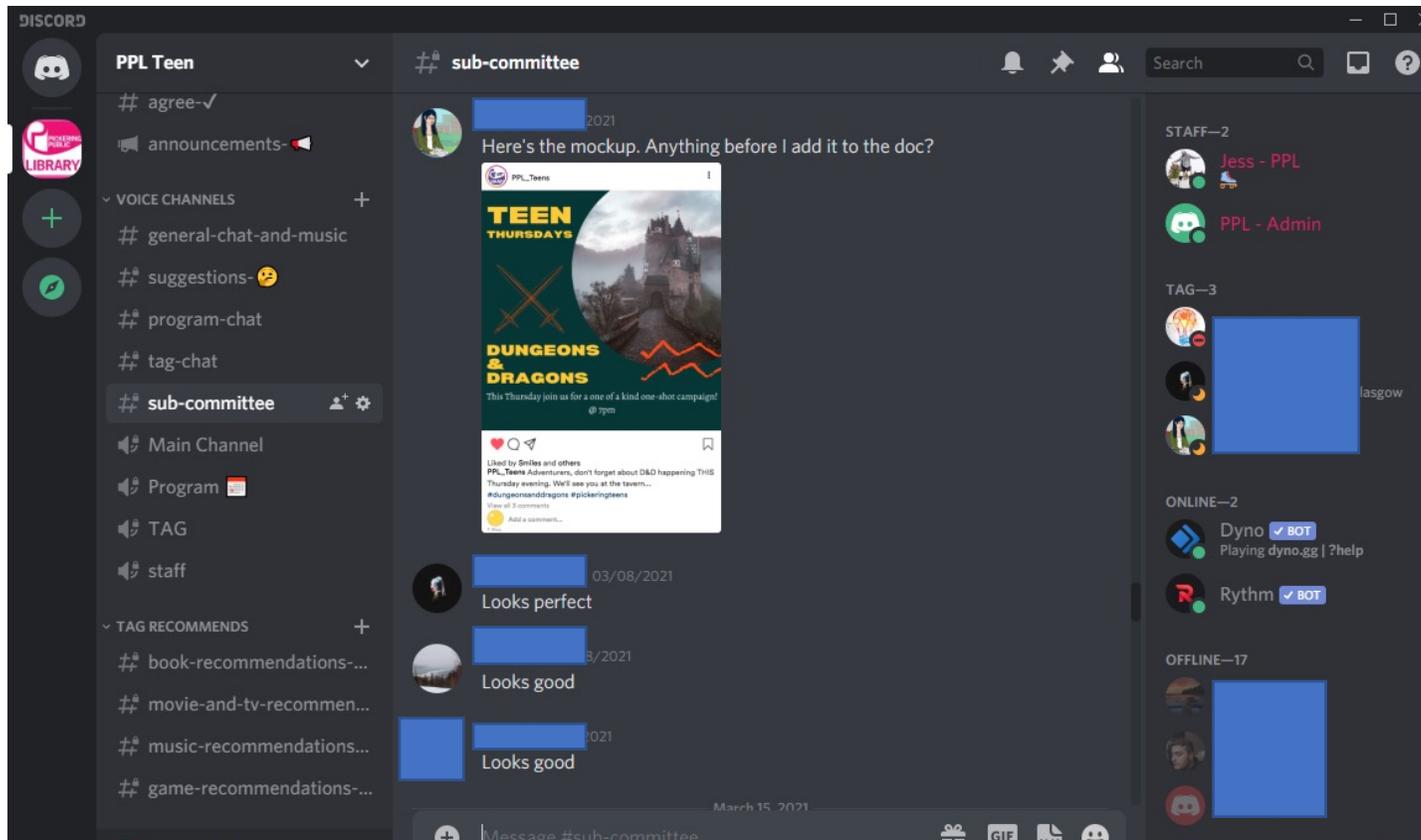
Volume control and Speaking

Easy access to staff assistance

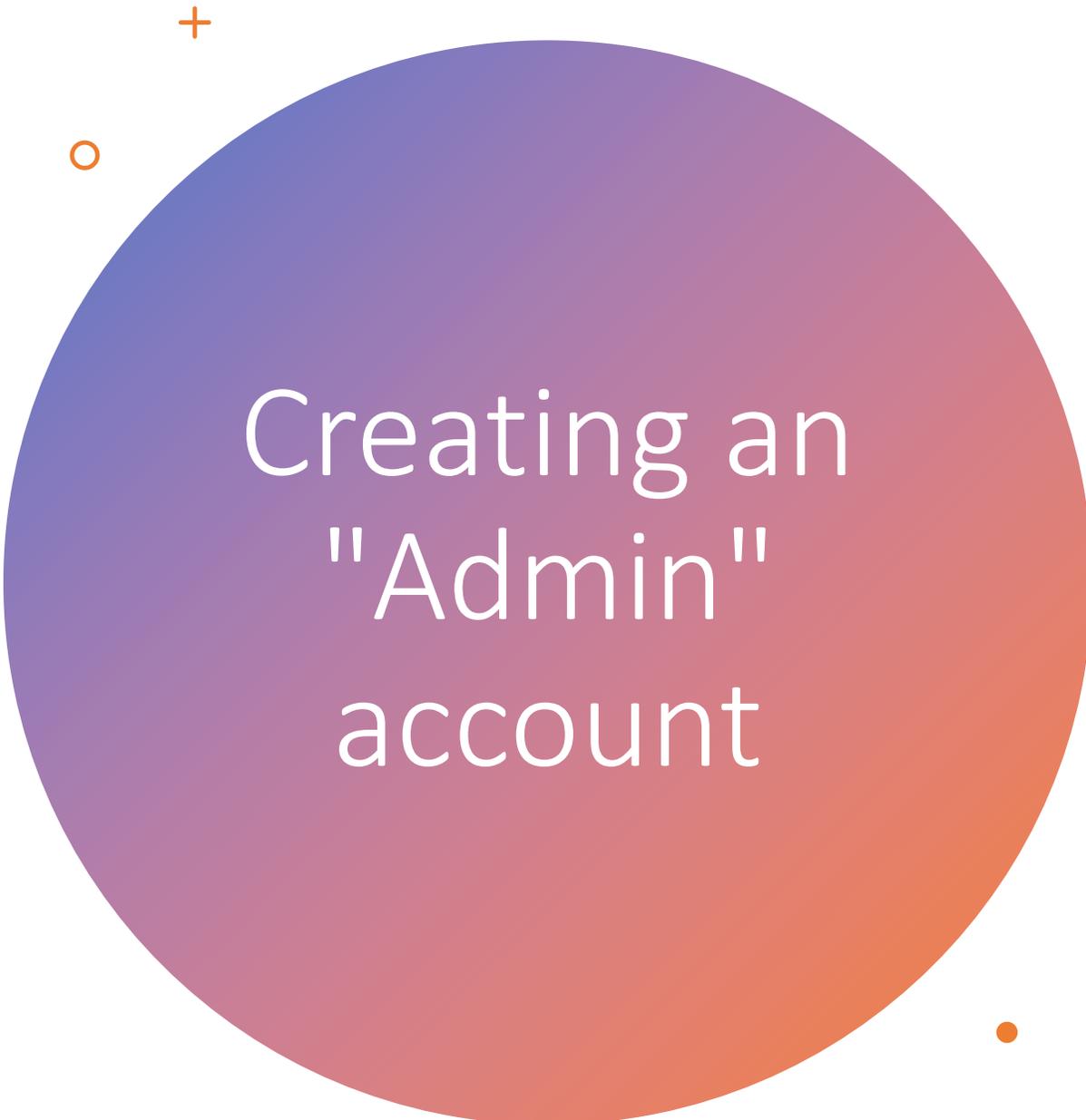
Program calendar and information all in one convenient place!

Easy collaboration for TAG

TAG tasks and programs



- Members can easily schedule and conduct their own meetings
- Share ideas easily
- Simple process for file sharing between members
- Space for collaboration

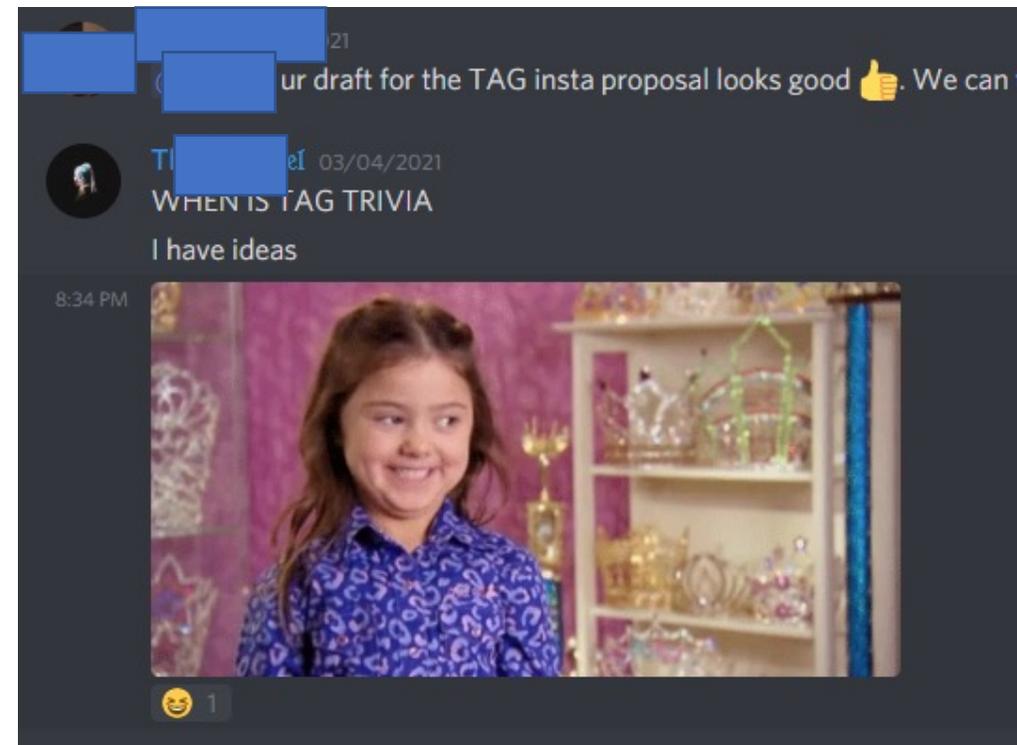


Creating an "Admin" account

- An account used as the primary contact point
 - Credentials shared with all library staff
 - Only account used to direct message members / send more personal information
 - Email address, name, etc.
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Creating an online community for teens in a pandemic world

- Easy way for teens to hang out and play games together virtually
- Friendly and safe environment
- Something to look forward to





agree

announcements

VOICE CHANNELS



general-chat-and-...

suggestions

tag-chat

program-chat

Main Channel

Flawless-Saber

KevTheKing

Meaning

Rythm

Program

TAG

staff

Voice Connected

The Lobby / The Lobby



Video

Screen



Krampus Today at 4:24 PM

ok



Meaning Today at 4:38 PM

!play jonas brothers SOS



Rythm Today at 4:38 PM

Joined Main Channel And bound to general-chat-and-music

Searching jonas brothers SOS

Playing Jonas Brothers - S.O.S. - Now!



Meaning Today at 4:44 PM

!play jonas brothers sucker



Rythm Today at 4:44 PM

Searching jonas brothers sucker

Playing Jonas Brothers - Sucker (Official Video) - Now!

NEW



Meaning Today at 4:54 PM

!play abba dancing queen



Rythm Today at 4:54 PM

Joined Main Channel And bound to general-chat-and-music

Searching abba dancing queen

Playing Abba - Dancing Queen (Official Video) - Now!

STAFF—1



Matt W.

TAG—2



bigtoeg



Flawless-Saber

MEMBER—3



Krampus



Meaning
nighty night forever



ObscureOccultist

ONLINE—2

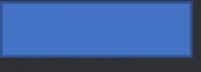


Dyno
Playing dyno.gg | ?help



Rythm

OFFLINE—16



Switching to a community server

- More server options
- Extra security
- More professional feel

COMMUNITY

Overview

Server Insights

NEW

Partner Program

Discovery

Membership Screening

Welcome Screen

Challenges to overcome

Potential for abuse

Arguments (political or otherwise)

User errors

Monitoring 24/7

+

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Summary of experience

- Teens love the server
- Easy to use for both staff and clients
- Sense of community
- One spot for all Teen Library information
- Easy access to staff for help / issues
- Cooler

Questions?

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