



# Teen Discord Servers in Library Programming

Using Discord for Teens

# Why Discord?

- What is discord?
- Adapting to the pandemic
- The issues with other online services such as Zoom
- The importance of events for teens stuck at home



# Seeking approval

## Management's concerns

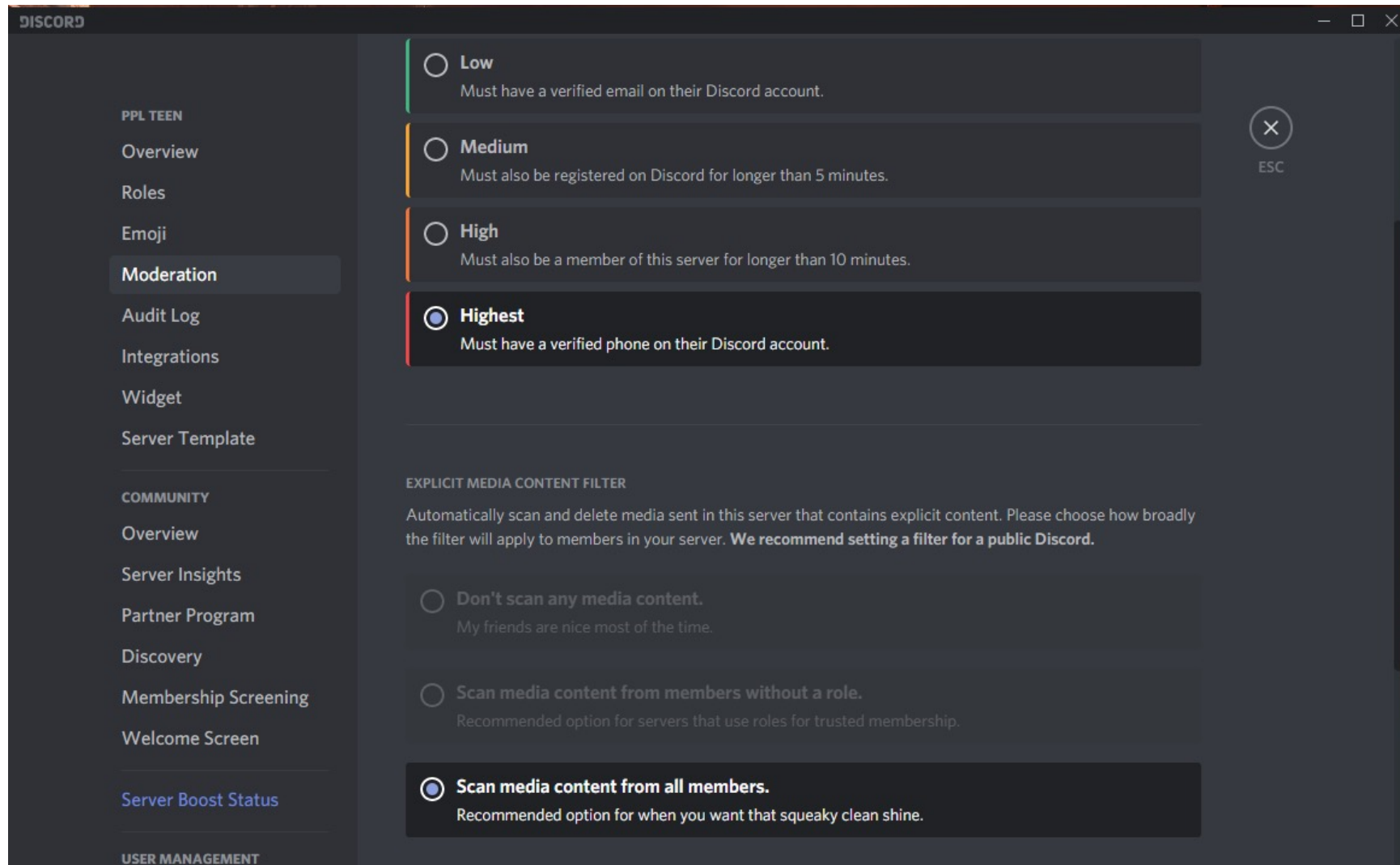
- Security risks
- Privacy risks
- Inappropriate content risks




# Creating a server

- Setting up roles
- Ensuring TAG has a spot to communicate and collaborate
- Creating rules and restrictions
- Enabling help from bot accounts
- The purpose of private and hidden rooms (ex. Program channel)

# Server moderation and safety



# Dyno bot



**PPL Teen**  
52 members

Dashboard

Server Listing

**Modules**

Action Log

Announcements

Auto Delete

Auto Message

Automod

Autoresponder

Autoroles

Custom Commands

Message Embedder

Moderation

Reaction Roles

Starboard

Tags

Welcome

Commands

Custom Commands

Logs

Warnings

## Modules

**AFK**

Allow members to set an AFK status.

COMMANDS

**Auto Delete**

Automatically delete messages in a channel after users send them.

SETTINGS

**Autoresponder**

Automatically respond to text triggers.

SETTINGS

**Fun**

Adds fun commands to dyno!

COMMANDS

**Reaction Roles**

Allow members to self-assign roles by reacting.

SETTINGS

**Tags**

Allow users or some roles to create tags

SETTINGS

COMMANDS

**Action Log**

Customizable log of events that happen in the server.

SETTINGS

**Auto Message**

Automatically post timed messages in a channel.

SETTINGS

**Autoroles**

Enables auto roles on join, timed auto roles, and joinable ranks.

SETTINGS

COMMANDS

**Message Embedder**

Post and edit managed embeds in any channel!

SETTINGS

**Reminders**

Enables members to set reminders.

COMMANDS

**Welcome**

Create welcome messages with various options.

SETTINGS

**Announcements**

Enables join/leave/ban announcements (with options).

SETTINGS

COMMANDS

**Automod**

Enables various auto moderation features.

SETTINGS

COMMANDS

**Custom Commands**

Create custom commands with a variety of options.

SETTINGS

COMMANDS

**Moderation**

Enabled moderation commands and mod log.

SETTINGS

COMMANDS

**Starboard**

Allows members to save the best posts into a channel by reacting.

SETTINGS

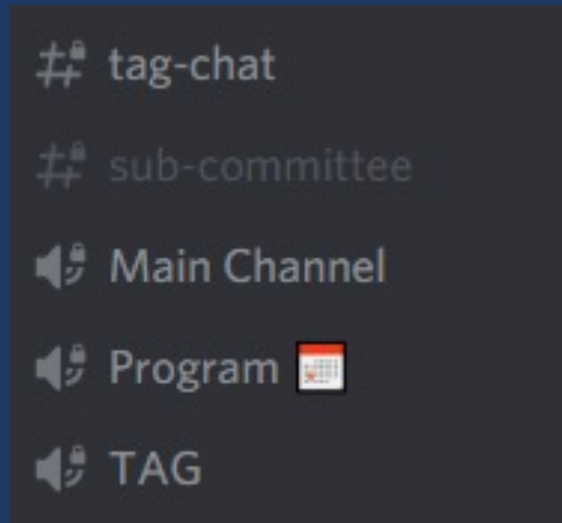
COMMANDS

# Transitioning to Discord

- Identifying opportunities for testing
  - TAG meetings
  - D&D
  - Jackbox & Among Us
- Easing the transition
  - Instructions on how to download, install, and join our new teen server



# Issues with early usage



- Using Discord for some programs, but not all
- Ironing out issues as they arose
  - Ensuring the correct roles can see the correct information / channels
  - Staying on top of new registrants



# Advantages of Using Discord

Latency for voice and screen sharing

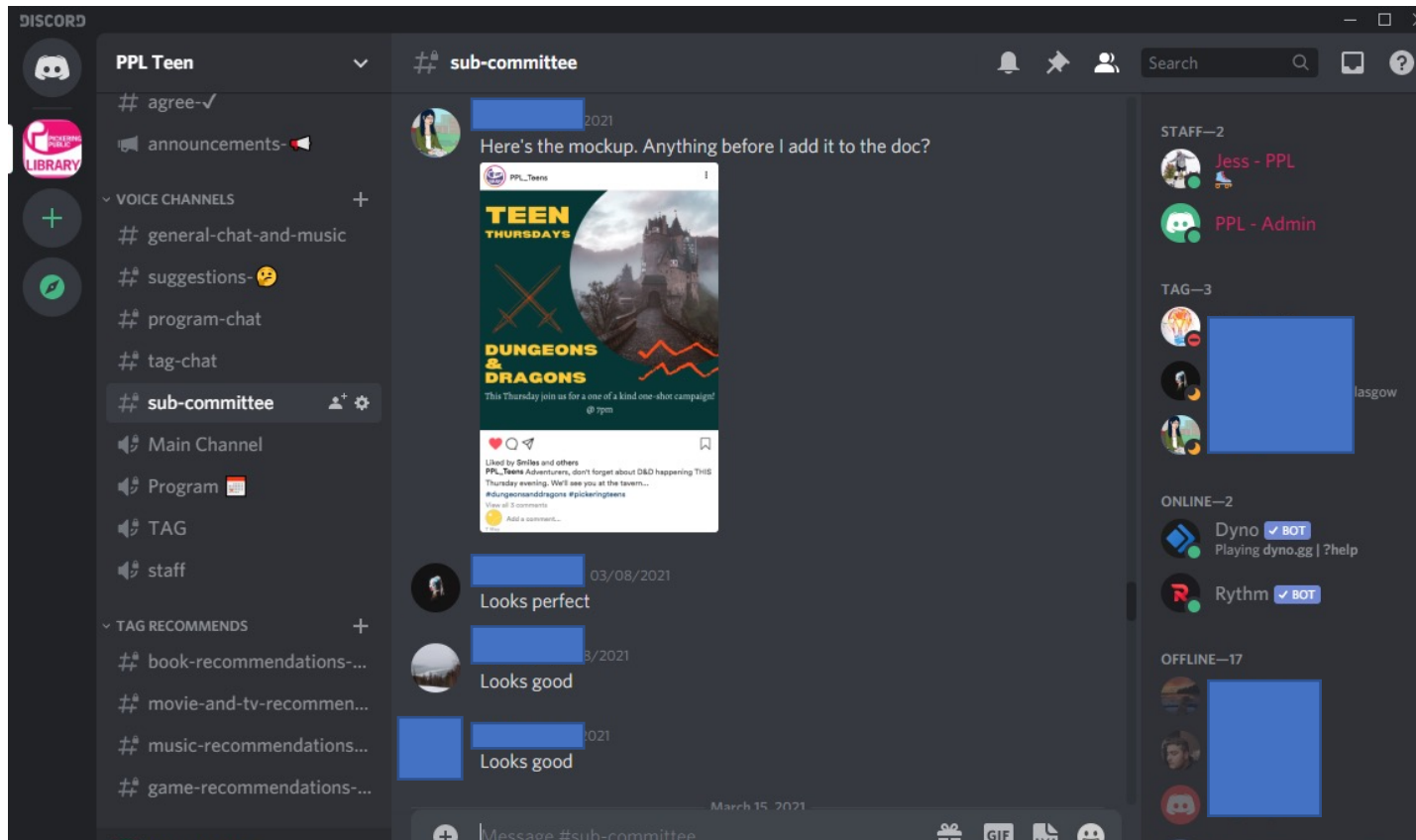
Volume control and Speaking

Easy access to staff assistance

Program calendar and information all in one convenient place!

Easy collaboration for TAG


# TAG tasks and programs



- Members can easily schedule and conduct their own meetings
- Share ideas easily
- Simple process for file sharing between members
- Space for collaboration

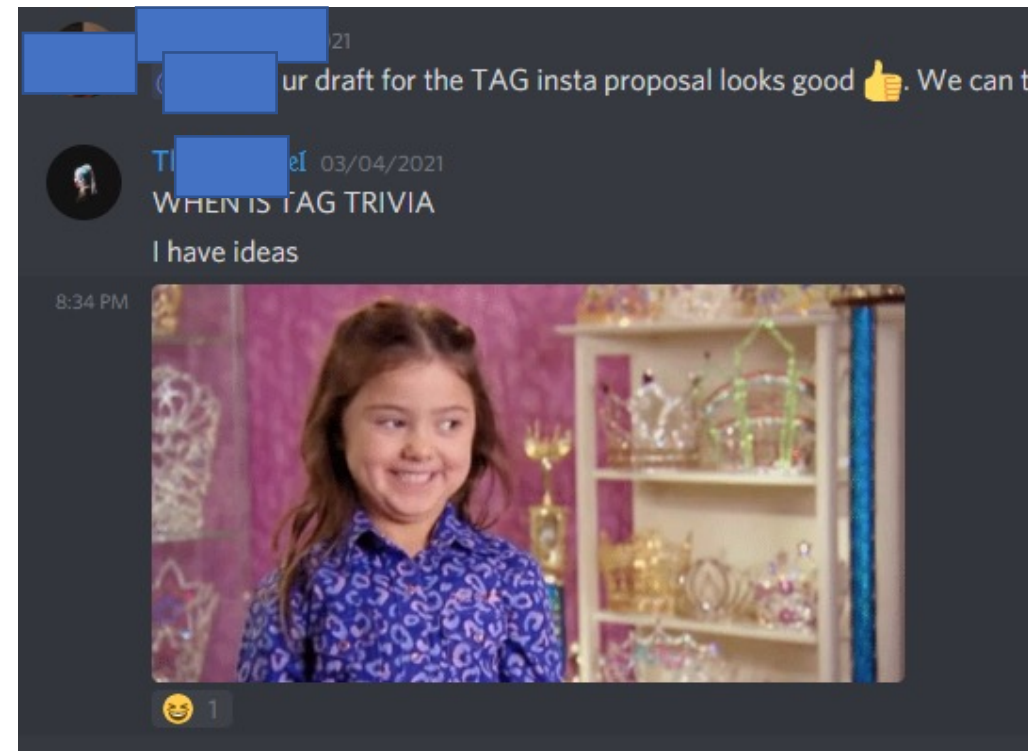


# Creating an "Admin" account

- An account used as the primary contact point
  - Credentials shared with all library staff
  - Only account used to direct message members / send more personal information
    - Email address, name, etc.
- 

# Creating an online community for teens in a pandemic world

- Easy way for teens to hang out and play games together virtually
- Friendly and safe environment
- Something to look forward to



PPL Teen

# agree

# announcements

VOICE CHANNELS

# general-chat-and-...

# suggestions

# tag-chat

# program-chat

Main Channel

Flawless-Saber

KevTheKing

Meaning

Rythm

Program

TAG

staff

Voice Connected

The Lobby / The Lobby

Video

Screen

# general-chat-and-music



Krampus Today at 4:24 PM

ok



Meaning Today at 4:38 PM

!play jonas brothers SOS



Rythm BOT Today at 4:38 PM

Joined Main Channel And bound to general-chat-and-music

Searching jonas brothers SOS

Playing Jonas Brothers - S.O.S. - Now!



Meaning Today at 4:44 PM

!play jonas brothers sucker



Rythm BOT Today at 4:44 PM

Searching jonas brothers sucker

Playing Jonas Brothers - Sucker (Official Video) - Now!



Meaning Today at 4:54 PM

!play abba dancing queen



Rythm BOT Today at 4:54 PM

Joined Main Channel And bound to general-chat-and-music

Searching abba dancing queen

Playing Abba - Dancing Queen (Official Video) - Now!



Search



STAFF—1



Matt W.

TAG—2



bigtoeg



Flawless-Saber

MEMBER—3



Krampus



Meaning  
nighty night forever



ObscureOccultist

ONLINE—2



Dyno BOT  
Playing dyno.gg | ?help



Rythm BOT

OFFLINE—16



# Switching to a community server

- More server options
- Extra security
- More professional feel

## COMMUNITY

Overview

Server Insights

NEW

Partner Program

Discovery

Membership Screening

Welcome Screen

# Challenges to overcome

Potential for abuse

Arguments (political or otherwise)

User errors

Monitoring 24/7





# Summary of experience

- Teens love the server
- Easy to use for both staff and clients
- Sense of community
- One spot for all Teen Library information
- Easy access to staff for help / issues
- Cooler



# Questions?

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