



◆Leadership ◆Advocacy ◆Education ◆Communication

**2021 Annual Report of Activities and Financial
Statement**

Presented at the AGM
Tuesday February 1, 2022
Virtual

Ontario Health Library and Information Association
<https://accessola.com/ohlia/>

2021 Executive Members and Appointed Members

President: Julie Waddick

North York General Hospital, Toronto

Past President: Sarah Bonato

Centre for Addiction and Mental Health, Toronto

Vice President: Kimberley Aslett

Ontario Shores Centre for Mental Health Sciences, Whitby

Treasurer: Orien Duda

Windsor Regional Hospital, Windsor

Secretary: Iveta Lewis

Holland Bloorview Kids Rehabilitation Hospital, Toronto

Continuing Education Coordinator: Amanda Caputo

Sault Area Hospital, Sault Ste. Marie

Conference Planner: Carolyn Pecoskie

McGill University, Montreal

Assistant Conference Planner: Jo-Anne Petropoulos

McMaster University, Hamilton

Communications/Social Media Coordinator: Stephanie Commisso

Thunder Bay District Health Unit, Thunder Bay

President's Report

This has been an eventful year for the Ontario Health Library and Information Association (OHLIA) and also the world at large. As we enter the 3rd calendar year of a global pandemic we have been witnessing the rollout of vaccines, the ebb and flow of public health measures, the emergence of new variants, strain on hospital systems, and also a toll on the health and well-being of many. What a time to be in the health information industry.

Here at OHLIA, it was a year of continuing to land on our feet, while hitting the ground running in our new home at OLA. We are the newest 7th Division of Canada's largest library association. This is the result of many years of vision and hard work by previous executives of our association, formerly, the Ontario Health Libraries Association (OHLA). A special shout out to Natalia Tukhareli and Sarah Bonato who were with me when we officially crossed that finish line. And also a special nod to those before who had this idea.

If you were present at last year's AGM you will remember that we asked questions based on the theme for this year which was 'getting to know each other'. And what did we mean by this? Well, as a newly minted division it was important to find our place in this new environment of OLA. For example, learning new work flows, adapting to more centralized communication processes, and enjoying some newly found administrative support for our meetings, awards, elections and conference procedures. We are incredibly grateful to the folks at OLA, especially Shelagh Patterson, Michelle Arbuckle, Melissa Macks, Robert Nishimura, and Destiny Laldeo. We received guidance and support every step of the way. And we found a welcoming new home.

Getting to know each other also refers to our place on the OLA board and our connection to other library divisions representing a diversity of sectors. One area of focus we had when setting out to join the Ontario Library Association was its strength in representing the public library sector. The potential for future partnerships and collaboration between health libraries and public libraries was well recognized and so we wanted to use this first year to plant a seed. As such, members of the OHLIA executive met with Erika Heesen, President of the Ontario Public Library Association (OPLA) to initiate conversations of sector needs and opportunities. In addition, a joint conference session is being presented by members of OHLIA, namely Kimberley Aslett and myself, in conjunction with the Community Led Subcommittee of OLA and other representatives of the public library sector. Now more than ever we see that there is a need for high quality health information and health information literacy.

Some of the more practical tasks that we attended to as part of our transition and general operations included the following.

- Creating the new OHLIA divisional web pages on the OLA website, by Stephanie Comisso (Social Media / Communications) and myself
- Having our former OHLA copyright document revised by Dr. Margaret Ann Wilkinson, and Matthew Robertazzi, via OLA

- Attending OLA Board meetings by Kimberley Aslett (Vice President) and myself, Julie Waddick (President)
- Continuing Education, including consumer health emails and webinars, facilitated by Amanda Caputo (Continuing Education Coordinator)
- Participation and representation on Open Shelf by Sarah Bonato (Past President)
- OLA super conference events, coordinated by Carolyn Pecoskie (Conference Planner) and Jo-Anne Petropoulos (Junior Conference Planner)

An endeavor of note was the disbursement of OHLA funds to OLA. Members of the OHLIA executive council, namely Sarah Bonato (Past President), Kimberley Aslett (Vice President), Orien Duda (Treasurer) and myself, Julie Waddick (President) met with legal counsel in order to have the documentation and process created for the official transfer of funds. A special voting meeting with our members took place on September 30th where we voted in favour of the proposed amounts, processes and stipulations for transferring our monies. The result included a 50% discount on new and renewing memberships to OHLIA for 2022. This meeting included a moment of silence as it was held on the first National Day for Truth and Reconciliation. The moment of silence was led by Carolyn Pecoskie (Senior Conference Planner).

Finally I'd like to say a big thanks to the whole OHLIA team. What can I say? It's been a great year and I loved working with each and every one of you. Carolyn, Jo-Anne, and Amanda: your contributions mentioned earlier and so much more were greatly appreciated. And thank you to Iveta Lewis (Secretary) for your superb organizational skills, and enthusiastic spirit that always helped rally the whole team. And Kimberley who joined us this year, a vetted champion of OHLA, thank you for everything. I wish you enjoyment and success in your Presidency this year.

A special thank you to those council members who are leaving. Orien, your dedication all these years was invaluable. Thank you for always stepping up to help with decisional matters that went well beyond finances. Stephanie, your technical expertise and amazing sense of humour made you a great team member. Sarah, an immense thank you for everything over the years. I can't express how much it's been a pleasure working with you. And thanks to your previous leadership, we have now enjoyed our second year with our new name, the Ontario Health Library and Information Association (OHLIA). Hopefully some of the pathways we have started heading down reflect the broader inclusivity captured in this new name. We wish to continue cultivating connections and relationships that will enable our association to be the obvious place to land for all who have an interest in health information librarianship.

Respectfully yours,

Julie Waddick
OHLIA President

Vice President's Report

The past year has seen the activities of OHLIA gradually shift from a division of OLA in theory to a much more practical experience. Both Julie Waddick and I attended meetings of the OLA Board and the association moved forward with changes in practice and new activities.

We have worked together to address issues of communication with Association members, and to engage membership through our new roles on the Board.

The Awards and Bursaries have been revised to address changes in formatting and to streamline the categories.

Changes in the activities of the Executive have been documented, and should result in a manual for OHLIA Executive Members.

The Copyright guide for hospital libraries has been reviewed and updated, and will be posted for our use early in 2022.

I was pleased to support the President in efforts to create a collaborative relationship with the public library sector, which included a meeting with the President of the Ontario Public Library Association (OPLA). In addition we will be part of a panel presentation at this conference with OLA's Community Led Subcommittee and other members of the public library community, and hopefully, continued activities. We hope to move forward with an ONLib chat in 2022, as well as other collaborations.

I'm honoured to move into the role as President in 2022, and I look forward to delivering the association that will service our membership best.

Continuing Education Coordinator Report

Webinars

OHLIA coordinated two continuing education webinar events with OLA in 2021.

Cognitive Biases and Our Relationship to Information

Tuesday, October 26th, 2021 @ 12 p.m.

Total participants (all OHLIA members): 22

The Art & Science of Finding Quality Health Information Online

Tuesday, November 30th, 2021 @ 12 p.m.

Number of OHLIA participants: 16

Number of Non-OHLIA participants: 7

Total: 23

Email blasts/newsletter

OHLIA Consumer Health Free Online Reference Texts - A Worthy 3 Minute Read

May 4th 2021

Open rate: 38.30%

Click rate: 17.02%

iMD FREE patient consumer health for hospitals

November 16th 2021

Open rate: 46.15%

Click rate: 21.15%

OLA's average open rate across all emails is 47.63% and average click rate is 18.98%.

In addition, we had some great feedback from our second newsletter from the vendor, iMD, where quite a few hospital sites have decided to adopt their service.



Mon 12/6/2021 12:53 PM

Kevin Delano <kevin.delano@imdhealth.com>

RE: [EXTERNAL] RE: Sault Hospital & IMD Health...next steps

To Caputo, Amanda

Cc Daina Morgan

CAUTION: This message came from outside the organization. Do not click links or open attachments.

Hi Amanda!

Wanted to thank you!!! We have a few hospital sites who saw our mention in your **OHLIA** and we are discussing plans to move forward with them! The programs we are chatting are:

- > Putting a link of IMD on their patient websites for health education
- > Putting IMD on the computer terminals as the default page for health education for patients and families
- > Putting IMD as a link on their intranets for clinicians / staff to access our trusted health library
- > (one site is pushing for us to integrate into their bedside terminals, like we currently do with Health Hub and LOC Medical...but not their current provider...exciting!)

We remain excited to partner with you, and hope that we might be able to support your patient facing health education with our library (again, at no cost right now)

I know you and Diana have been communicating, not trying to interrupt that...my intent today was simply to say **THANK YOU....your support is appreciated!!**

Best Regards,

Kevin

Kevin Delano | President & Founder | 416.371.7071

Engaging, Effective Patient Education at app.imdhealth.com [Virtual Demo Tour](#) [IMD Explainer Videos](#)

Respectfully submitted by
Amanda Caputo
2021-23 OHLIA Continuing Education Coordinator

Conference Planning Team Report

Carolyn Pecoskie and Jo-Anne Petropoulos have attended the following planning meetings in preparation for the 2022 Super Conference:

March 2, 2021, 4PM-5PM (Zoom)

- Debrief of the 2021 conference (what worked and what didn't)
- Initial discussion of OLASC 2022

May 11, 2021, 4PM-5:30PM (Zoom)

- Conference Launch Meeting
- Discuss conference theme/overall program discussion

June 23, 2021, 1PM-2PM (GoTo Meeting)

- Demo, provided by Cadmium, including:
 - Virtual posters
 - New methods to engage with speakers
 - Live Q&A options
 - Attendee engagement tools
 - Scavenger hunt or similar gamification opportunities

September 29, 2021, 4PM-6PM (Zoom)

- Learning how to use the Cadmium proposal scoring system
- Review final submissions/identify gaps
- Timeline for review decisions
- Spotlight and Keynote conversation

October 11, 2021 (Cadmium)

- Deadline to review proposals in Cadmium, and submit final decisions

October 13, 2021, 4PM-6PM (Zoom)

- Review final sessions acceptance/rejections
- Ensure there are no subject gaps
- Answer planner questions on next steps
- Preparing for speaker notifications to be sent out

November 4, 2021, 4PM-6PM (Zoom)

- Review final conference schedule for conflicts/overlaps
- Identify LIVE sessions
- Update on Spotlight Speakers
- Details on LIVE convenors
- Answer planner questions

December 15, 2021, 12PM-1PM (Zoom)

- OLA Super Conference Speaker Orientation Session (1 of 2 – second to be held January 6, 2022)
- Agenda included:

- Before the conference – completing your tasks, uploading your presentation or poster
- During the conference – how to engage with your audience through Q&A and discussion
- After the conference – your final handouts and speaker evaluation

January 31, 2022, 5PM-6PM (Zoom)

- Conference Week Launch Meeting

February 1 to 5, 2022, daily 8AM-8:30AM (Zoom)

- Morning scrum during Super Conference

February 10, 2022, 6PM-8PM (Zoom)

- Debrief of the 2022 conference (what worked and what didn't)

We emailed the Call for Proposals to members over the OHLIA and CHLA/ABSC listservs, and potential speakers were directly contacted. OLA arranged for a joint session to be planned and delivered by members of OHLIA and OPLA.

We approached Dr. Joe Schwarcz, Director of McGill University's "Office for Science and Society", to be OHLIA's 2022 Spotlight Speaker, delivering a talk on: "Misinformation and Disinformation in the Age of COVID". Dr. Joe is the recipient of numerous awards for teaching chemistry and for interpreting science for the public. He has hosted a radio show on science for forty years, has appeared hundreds of times on television, writes a regular newspaper column and is the author of eighteen best-sellers.

We have liaised with EBSCO and Ovid to discuss potential sponsorship opportunities for the 2022 Conference, since, as in 2021, our usual sponsored meals will not be possible for this year.

OLA's official registration announcement was sent out in December 2021 and reminders will be forwarded to our usual listservs (OHLIA, HSICT, CHLA/ABSC) in January 2022.

The following sessions and events were organized by the conference planners for the 2022 OLA Super Conference:

Social Events

- In lieu of our usual Thursday sponsored meals, EBSCO and Ovid have been invited to sponsor online social events
- Ovid has been invited to do a short presentation and dinner coupons around our OHLIA AGM on Tuesday, February 1
- EBSCO will be doing a lightning talk and pre-conference breakfast on the morning of Thursday, February 3

Tuesday, February 1, 2022

- OHLIA Annual General Meeting (AGM), 3:30PM-4:00PM (on Zoom)

Wednesday, February 2, 2022

- 1:15PM-2:00PM (45 mins) “shhh!” Neurodiversity in the Library: Theory, Practice, and Cognitive Marginalization
 - Ben Mitchell, The Nova Scotia Department of Economic Development
- 1:15PM-2:00PM (45 mins) Building a Research Portal as an Integrated Workspace
 - Karen Lee, Ontario Medical Association
 - Susan Beazley, Ontario Medical Association
 - Brett Williams, Ontario Medical Association
- 3:15PM-4:00PM (45 mins) Come Together: Gathering 14 Academic Libraries to Collaboratively Build a Series of Open-licensed Information Literacy Modules for Health Science Students Across Ontario
 - Jason Bird, Sault College
 - Leigh Cunningham, St. Lawrence College
 - Marnie S. Seal, Cambrian College
 - Graham Lavender, The Michener Institute of Education at UHN
 - Christine St. Denis, Algonquin College
- 4:15PM-5:00PM (45 mins) Finding the Jab: A Patient Librarian Helps Get Ontario Vaccinated
 - Eleni Philippopoulos, Sinai Health

Thursday, February 3, 2022

- 11:00AM-11:50AM (50 mins) Public Library Spotlight: Dr. Naheed Dosani
- 11:15AM-12:00PM (45 mins) From 0 to 200: Lessons in Online Instruction in Hospital Libraries
 - Melanie Anderson, University Health Network
 - Raluca M. Serban, University Health Network
 - Caleb Nault, University Health Network
- 2:00PM-2:50PM (50 mins) Spotlight Speaker (Health Libraries): Misinformation and Disinformation in the Age of COVID with Dr. Joe Schwarcz

Friday, February 4, 2022

- 11:15AM-12:00PM (45 mins) PubMed: Tips for Consumer Health Requests
 - Sarah Bonato, CAMH
- 1:15PM-2:00PM (45 mins) “LOD” the Missing Link: Gathering to Completeness Using Knowledge Syntheses in Health Sciences
 - Kaushar Mahetaji, University of Toronto
 - Amanda Yang, University of Toronto
 - Savannah Li, University of Guelph-Humber
- 2:15PM-3:00PM (45 mins) Fighting Misinformation: Partnering for Better Consumer Health Information
 - Diana Krawczyk, Mississauga Library
 - Julie Waddick, North York General Hospital
 - Kimberley Aslett, Ontario Shores Centre for Mental Health Sciences

- 2:15PM-3:00PM (45 mins) The Opportunity is Now: Gaining Visibility in the Time of COVID
 - Julie Waddick, North York General Hospital
 - Iveta Lewis, Holland Bloorview Kids Rehabilitation Hospital

As in 2020 and 2021, we will be collaborating with the Career Centre for each day of the conference. Health librarians will be invited participate in Career Chats, to enable early career librarians and those interested in health librarianship to have opportunities to learn more about health librarianship. As of early January 2022, the call for volunteers has not yet opened. The purpose of this event is to grow our OHLIA network (especially now that OHLIA is OLA's newest division), and to extend an opportunity for participants to discuss health libraries with students and recent alumni.

It was a pleasure to be a part of the 2022 OLA Super Conference Planning Team.

Respectfully submitted by:

Carolyn Pecoskie	Jo-Anne Petropoulos
Outgoing* Conference Planner	Incoming* Conference Planner

**Due to the unusual nature of the 2021 online Super Conference, the majority of Conference Planners exceptionally continued in their roles for an additional year, to plan for the 2022 Super Conference.*

Communications/Social Media Coordinator's Report

With OHLIA (formerly OHLA) now officially a division of the OLA, our web presence can be found on OLA's website at <https://accessola.com/ohlia/>.

Archival material from the previous website has been moved to OLA's server at this time, with a possibility of organizing them and making them available to be determined. OHLIA also currently maintains a Gmail and Google Drive account, a Survey Monkey account, and a presence on Twitter @ohliacommunity.

Stephanie Commisso
OHLIA Webmaster

Secretary's Report

This has been my first year in the role of the OHLIA Secretary. I would like to express my gratitude to my predecessor, Stephanie Sanger, who ensured a seamless transition into this role. In spite of the 2021 ups and downs of the pandemic sine wave, our activities and tasks at OHLIA were running steadily thanks to an incredible team of professionals. I have been privileged to work with a unique and diverse OHLIA Council members who also happen to be of warm constellation. I am very excited to dive into the 2022 projects with the new crew and members who are staying, and support the Ontario medical librarianship and information managers.

Sincerely,
Iveta Lewis
OHLIA Secretary

Treasurer's Report

My duties as Treasurer for 2021 involved overseeing the old OHLA bank account, issuing payments/reimbursements, balancing the ledger and producing financial reports. In addition, I participated in the OLA/OHLIA budget planning and approval process for fiscal year 2021-22, although in a limited capacity due to an extended medical leave of absence, and assisted with listserv membership updates.

The OHLIA used remaining OHLA assets and some OLA financial support for operational funding this year, although overall expenditures were low. The OHLA account records for the term of January 1 to December 31, 2021 were audited on January 6, 2022. Everything balanced properly and no discrepancies were found, aside from the cancellation of an outstanding cheque. The final balance as of December 31, 2021 was \$2378.79.

In accordance with the OHLA/OLA Transfer of Funds Agreement, a cheque for \$7000 was issued on November 25, 2021 to the OLA as part of the transition process and to assist past, renewing and new OLA/OHLIA members with reduced 2022 membership costs. Current assets in the OHLA account are to be held until November 30, 2023, to cover any unforeseen expenses or debts, at which time the remainder of funds will be turned over to the OLA.

I would like to thank the council and membership for allowing me to have served these last few years through our challenging, yet exciting transition from the OHLA to the OHLIA.

Respectfully,
Orien Duda
OHLIA Treasurer

Ontario Health Library and Information Association

Statement of Cash Receipts and Disbursements

January 1 to December 31, 2021

Cash Balance Beginning of Year		\$11,423.22
Income		
Membership Payments *	\$60.00	
CE Registrations **	\$0.00	
Correction on lost/cancelled cheque #234	\$105.00	
Total Income		\$165.00
Expenses		
Survey Monkey	\$352.56	
Membership Payments Refunds	\$60.00	
Executive Meeting Conference Calls	\$0.00	
Executive Meeting Travel Expenses	\$0.00	
Exec Board OLASC & AGM Expenses 2021 (January)	\$593.25	
Volunteer Canada - membership	\$150.00	
BMS Group - liability insurance	\$401.76	
OLA Super Conference Bursary Awards 2021	\$395.50	
Banking Fees/Cheques	\$7.45	
Website (Domain Name, Webhosting & Security Wordfence)	\$148.91	
Giftcard to lawyer for OHLA/OLA transfer agreement work	\$100.00	
Transfer of Funds Agreement from OHLA to OLA : Part 1	\$7,000.00	
MLA CE Scheduling fee	\$0.00	
Total Expenses		\$9,209.43
Income Gain/Loss		(\$9,044.43)
Ending Cash on Account as of December 31, 2021		\$2,378.79

* EFT payment sent in error to us instead of OLA - Payment refunded on Feb 22, 2021

** 2020 & 2021 CE revenue