



ONTARIO

LIBRARY

ASSOCIATION

2021 ANNUAL REPORT

STRATEGIC PLAN, 2017-2021

In the winter of 2016, OLA embarked on a robust strategic planning effort through a process that engaged members, staff, divisional councils, board members, partners and leading voices in the library field. A Strategic Planning Advisory Committee of the Board provided guidance and oversight into the planning process.

In 2020, OLA staff recommended continuing with the 3-year strategic plan into year 4, which will guide us until August 31, 2021. Below are the results year-to-date with our Strategic progress.

2017-2021 STRATEGIC PRIORITIES



STRATEGIC PLAN, 2021-2024

NEW FRAMEWORK FOR OLA'S KEY STRATEGIES

In the summer of 2021, OLA embarked on a robust strategic planning effort through a process that engaged members, staff, divisional councils, board members, partners, and leading voices in the library field, and with the help of Thomas Plant, consultant with Management Advisory Services (pro-bono consulting service for non-profits), a Strategic Planning Advisory Committee of the Board provided guidance and oversight into the planning process.

In addition to conducting a Strengths-Weaknesses-Opportunities-Threats (SWOT) analysis with both OLA staff and the OLA Board's Strategic Planning Committee, in August 2021 a survey was distributed to members and recently lapsed members to provide feedback on the strategic direction of the association (394 complete responses). The SWOT and survey revealed several key themes such as emerging priorities and trends for our membership:

- Equity, Diversity, Inclusion, and decolonization: as an organization, as a profession, in library service delivery, programming, spaces and collections.
- Advocacy across library sectors.
- Member community and services: building OLA's membership, developing opportunities for membership collaboration, virtual connection, and professional development.

VISION

Leading and inspiring the growth and innovation of the library and information services sector

MISSION

We empower our members in the library and information services sector to build informed, participatory, and inclusive communities through: Research Education Advocacy Partnerships

VALUES

Our values have stood the test of time and continue to guide us in our work.

RESPONSIVENESS AND AWARENESS

Our Association is responsive by connecting people to people, and people to ideas. In addition, it empowers our members by providing a platform for education and awareness of important issues. Members are encouraged to develop their own perspectives and views on critical issues and events.

LITERACY AND LIFELONG LEARNING

Our Association supports and cultivates a broad range of literacies and the pursuit of professional and personal learning, thereby improving one's ability to participate meaningfully within an information-based society.

INTELLECTUAL FREEDOM

Our Association upholds intellectual freedom and open, equitable access to library resources as basic tenets of our democratic society.

INNOVATION

Our Association is dedicated to accepting, promoting, and supporting continual advancements in library services while staying up to date with current trends and technologies.

DIVERSITY

Our Association has a shared responsibility to support an inclusive environment within the profession and throughout the community with the provision of library resources and services that meet the needs of all library users.

ACCOUNTABILITY

Our Association believes in open and transparent business practices that clearly demonstrate responsible use of organizational resources for effective and efficient library programs and systems.

The world is changing around us, driving the need for us to think strategically about our future. Consultations with our communities, members, partners, and our staff team revealed:

This strategic plan will be extraordinary due to the impact of the global pandemic (since March 2020), and the anticipated continuing effects over the next 2-3 years. As a result, some of the goals and strategies listed here are in direct response to this.



STRATEGIC PRIORITY 1: Equity, Diversity & Inclusion

Goal 1: Diversify participation and representation of OLA members. Ensure members who are Black, Indigenous, People of Colour are in leadership and decision-making positions with the association.

Goal 2: Create policies, frameworks, education, and resources to guide the association in becoming an equitable, diverse, inclusive, and anti-racist organization.

Goal 3: Explore and implement strategies towards diversification of the profession.



STRATEGIC PRIORITY 2: Advocacy & Leadership

Goal 1: Ensure OLA continues to foster strong relationships with the government and other key professional groups to secure support and inform change.



STRATEGIC PRIORITY 3: Membership & Engagement

Goal 1: Recover OLA's membership to pre-pandemic levels by 10% annually.

Goal 2: Expand virtual conference and training opportunities to engage members and enhance revenue streams.



STRATEGIC PRIORITY 4: A profession of Continual Learning

Goal 1: Promote a sustainable profession including facilitating an environment that supports mental health.

Goal 2: Support members in their understanding and adoption of technological innovation.

Goal 3: Seek out and develop strategic alliances and partnerships in supporting continuous learning.



STRATEGIC PRIORITY 5: Organizational Innovation & Sustainability

Goal 1: OLA is a strong and fiscally sustainable organization.

Goal 2: Ensure staff support, development, and resiliency in a post-pandemic environment.

Goal 3: Re-think and re-design governance to strengthen OLA.

OLA and FOPL's 2021 Budget Asks

SUSTAINABLE FUNDING

Increase to the Public Library Operating Grant

SCHOOL LIBRARIES:
Accountability for school library funding



School Library e-resources strategy

\$4.7 million
Digital Public Library

OUR ACTIVITIES

1

Budget Submission



216

Letters to Directors of Education



18

Meetings with Government

OUR RESULTS

\$4.8 million

investment in library broadband



SCHOOL LIBRARIES:
Accountability measures for school library funding added

Thank you for supporting
Library Advocacy

Your participation with OLA helps support our ongoing library advocacy work.

To learn more about OLA's ongoing Advocacy activities visit:

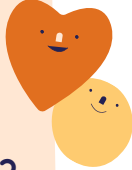
<https://accessola.com/advocacy-news/>

Parents:

Ask your child's school principal or school board trustee about your their school library

1

Does my child still have access to school library resources and to a qualified school library professional? How?



2

What is your plan for the school library next year?



3

Is a qualified school library professional responsible for selecting the books in my child's school library?



Access the Cheat Sheet at: bit.ly/3QuestionsOSLA

School Library Funding in Ontario: Grants for Student Needs

The Ministry of Education recognizes the vital importance of staffed school libraries to **student success**, and provides all boards with funding for school library staff through the Grants for Student Needs (GSN).



Pupil Foundation Grant
= \$231.6 million

School Foundation Grant
= \$10.2 million

} = \$241.8 million

Learn more: bit.ly/GSNexplained

REPORT OF ANDREA CECCHETTO

2021 PRESIDENT, ONTARIO LIBRARY ASSOCIATION



2021 has been another extraordinary year. As we mark the end of year-two of the pandemic, OLA looks forward to the upcoming 2022 Super Conference where we will once again come together virtually to showcase the exceptional contributions of our profession. This year's Super Conference builds on the exceptional work of the

2021 OLA Super Conference Planning committee who initiated this transition to a virtual platform. While we all missed seeing our friends and colleagues in person, the virtual conference created opportunities for new attendees who may not have otherwise been able to attend, resulting in an inclusive and energetic conference. This year's theme Gather/Se rassembler is a reminder that despite the isolation of the pandemic, we continue to come together and share our collective wisdom. Not only are we gathering together, we are doing so to gather our knowledge, our shared passions, and our connections to each other and our community. In the depths of another pandemic winter, the 2022 Super Conference gathering is a moment to reflect and celebrate, and I cannot wait to see you there.

The OLA Board worked throughout 2021 on a number of transformative projects. OLA is launching a new Strategic Plan in 2022 to ensure the association continues to pursue priorities relevant to our members. Many of you contributed by participating in our members' survey to identify the areas of significance for the association. This input directly supported the development of the association's strategic goals for the upcoming years. Additionally, the Board undertook a process with the Ontario Nonprofit Association called "Reimagining Governance". This workshop asked the Board to reflect deeply on our leadership and consider how we may approach the governance of the association in new and transformational ways. The Board's priority in this was making sure that our leadership best represents the membership and its ideals, priorities and needs. One of the Board's most pressing concerns is to support OLA's work on anti-racism, equity and inclusion by ensuring the Board itself reflects these values both functionally and structurally. This process was a rich exploration of who needs a voice in OLA's leadership and in what way can the Board be responsive and dynamic in its role. 2022 will be an exciting year as the work of these projects take root.

OLA continued its lobbying work with the province, strongly advocating for the value of libraries, particularly in supporting communities through the pandemic. In the 2021 provincial budget processes, OLA demonstrated how libraries in all sectors provided vital support for digital learning and working, addressed inequities in digital access and supported the economic and social recovery of communities. OLA lobbied in the 2022 budget for sustainable provincial funding for public libraries, recognizing that this funding is critical especially as municipalities struggle with the financial impact of COVID-19. OLA further presented the need for an annual investment in the Ontario Digital Public Library to ensure equitable and affordable access to digital content across the province. Further, OLA highlighted the urgent need to support First Nation Libraries, both through the development of a new funding model that addresses inequities in funding for First Nation Libraries as well as to support the revitalization and perseverance of First Nation Languages. OLA additionally presented the need immediately to double funding to First Nation Libraries to provide appropriate income for their staff.

In the midst of this important work, OLA staff continued to maintain its' excellent service whilst undergoing some significant changes, most notably the move from its' Toronto offices. Staff have demonstrated resilience and commitment through another turbulent year and under the leadership of executive director Shelagh Paterson, were able to continue to provide stability and service to the membership. As I conclude my term as president, I am deeply grateful to the staff, Board and division council members and committees for their dedication, perseverance and passion, and send my thoughts to all OLA members for a safe, healthy, and fulfilling year ahead.



ASSOCIATION DES BIBLIOTHEQUES DE L'ONTARIO-FRANCO

HÉLÈNE CARRIER, PRÉSIDENTE

ABO-FRANCO

Membres ABO 2021 : 97

La pandémie a continué d'avoir un impact considérable sur tous les aspects de nos organisations et de nos vies au cours de l'année. Comme tant d'organismes à but non lucratif, l'OLA a dû se réinventer passer en mode virtuel et faire preuve d'une formidable résilience. Les élections pour les postes de conseillers des divisions et membres du comité directeur d'OLA ont dû être exceptionnellement reportés. Je tiens donc à remercier chaleureusement les membres du Conseil de l'ABO-Franco qui, pour la plupart, ont accepté de demeurer en poste pour une année supplémentaire. Je remercie également la responsable de la programmation francophone des ateliers de la Super Conférence 2021 et tout le personnel de l'OLA pour leur engagement et leur appui indéfectible malgré les circonstances difficiles de la pandémie. Ce fût un plaisir et un privilège de travailler avec vous tous! Voici donc un sommaire des réalisations de l'ABO-Franco fondées sur les priorités de l'association et sur les intérêts de nos membres: éducation, recherche, mobilisation et partenariats.

Éducation

La Super Conférence 2021 tenue pour la toute première fois en format virtuel fût un franc succès. Avec plus de 7000 participants, elle a réuni des collègues de tous les coins de la province et de l'ensemble de la francophonie canadienne. La participation aux trois ateliers virtuels du volet francophone a doublé et la séance *Pleins feux* avec la conférencière Khate Lessard nous a convié à une réflexion sur le thème de l'équité, diversité et inclusion.

En mai 2021, les Journées Congrès de l'ABO-Franco ont eu lieu en virtuel sous le thème « Archives et bibliothèques dans les communautés de langue officielle en situation minoritaire (CLOSM) : enjeux et devenir ». Gratuite et ouverte à tous, la conférence était organisée en partenariat avec Bibliothèque et Archives Canada (BAC), le Centre de recherche en civilisation canadienne-française (CRCCF) de l'Université d'Ottawa avec le soutien des réseaux archivistique et de bibliothèques des CLOSM de BAC.

Dans le cadre de la programmation de l'Éducation Institute, nos collègues de la Bibliothèque publique de Vaughan ont présenté en mai 2021 l'atelier de formation « French Services in an Anglophone Community » qui offrait des conseils pratiques aux bibliothèques souhaitant offrir des services en français à leurs communautés en croissance et en évolution avant, pendant et après la pandémie. À l'occasion de la parution en français de [La Trousse](#)

[d'outils de défense des droits de l'OLA](#), l'ABO a organisé au deuxième forum #ONLibChat intitulé « Comment défendre les droits de sa bibliothèque? Un partage d'expériences et d'inspirations » en juin 2021. Les panelistes Céline Marcoux-Hamade, Catherina Rouse, Mélanie Raymond et Maryse Laflamme ont éloquentement démontré comment la défense des droits consiste à tisser des relations positives avec les décideurs et dirigeants locaux et à promouvoir la bibliothèque comme un atout important pour nos communautés ou nos écoles.

Recherche

L'ABO a collaboré à une enquête pancanadienne sur le développement des collections en français dans les bibliothèques publiques en situation minoritaire. Le sondage a été mené au printemps 2021 auprès des bibliothécaires et employés de bibliothèques publiques au Canada ayant des responsabilités de développement de collections en français en situation linguistique minoritaire. Le projet de recherche a fait l'objet d'un reportage dans [Francopresse](#) et les résultats de l'enquête seront soumis pour publication dans un ouvrage collectif en accès libre à paraître aux Presses de l'Université d'Ottawa.

La revue *Open Shelf* a publié des articles en français au cours de l'année 2021, dont la série « Library Lexique » ainsi qu'un portrait de Micheline Persaud, pionnière des services en français dans les bibliothèques de l'Ontario. Grâce au projet d'amélioration des métadonnées, il est désormais plus facile de découvrir les articles publiés en français dans la revue: <https://open-shelf.ca/columns/publications-en-francais/>

Mobilisation et partenariats

L'ABO-Franco siège désormais au Comité de mentorat de l'OLA et poursuit son implication au Réseau des bibliothèques et archives desservant les CLOSM. L'ABO a participé à la campagne « le 25 septembre, j'achète un livre franco-ontarien » initiée par l'autrice jeunesse Mireille Messier dont l'objectif est de faire rayonner la culture franco-ontarienne.

Des projets de modernisation de la Loi sur les langues officielles au fédéral et de la Loi sur les services en français en Ontario seront au menu législatif de 2022; plus que jamais, c'est le temps de s'impliquer dans l'ABO-Franco et de travailler ensemble au développement et à la promotion des services de bibliothèque en français en Ontario!



ONTARIO COLLEGE AND UNIVERSITY LIBRARY ASSOCIATION

ANGELA HENSHILWOOD, PRESIDENT

OCULA

2021 OCULA Membership: 336

Despite another difficult year, I am grateful to be able to write another president's message! As you know, OCULA Council members agreed to stay on for an additional year due to the pandemic and I feel fortunate to have had the extra time with our wonderful group.

As I write this, we are in the midst of a fifth wave including increased restrictions, school closures, and record high COVID-19 numbers. The stress and strain of the pandemic was the impetus for the theme of our OCULA Conference that we were able to host: *Switching Gears: Finding Time to Check In and Check Out*. It was an amazing day filled with sessions designed to help OCULA members reflect, recharge, take stock of the difficult times we are enduring, and acknowledge how the pandemic has highlighted the inequities in our society. As the conference description said: "We must... take time to acknowledge and validate this year of hardship, and the difficult labour of keeping well". While several council members contributed to the planning, a special shout-out goes to Aliya Dalfen who came up with the idea and took on much of the organization. Thank you also to Michelle Arbuckle, Destiny Laldeo and all the OLA staff who made the day possible.

The 2021 Super Conference was also a great success and while most attendees missed seeing colleagues and friends in person, the conference planning committee and OLA staff did an amazing job making the virtual experience just as fulfilling. I want to thank the OCULA conference planners, Andrew Colgoni and Mikayla Redden, who both also stayed on for an additional year, for planning the academic library stream. It's always a pleasure to learn from colleagues and Andrew and Mikayla selected talks that highlighted the major trends and interests of the academic library world. The OCULA Spotlight Speaker, author Angela Misri, gave an engaging presentation and led a lively discussion on issues related to social justice and social media platforms. I am sure this Super Conference will be just as thought-provoking and stimulating.

OCULA's recently formed Equity, Diversity, and Inclusion (EDI) Committee continues its excellent work. In regular meetings, the group grapples with the difficult questions around race, equity and social justice in academic librarianship. After hosting the two open conversations for OCULA membership last year, the committee is working on a regular speaker series or webinar series so that our members can continue to learn and take practical steps to make libraries more equitable for library staff and users. I want to thank Heather Buchansky and Melanie Mills for their wonderful leadership of this group and I look forward to continuing to be a member even as I transition into a new role on Council.

Since this will be my final message as president, I want to take this opportunity to say a huge thank-you to all the current members of OCULA Council. It has been a pleasure to get to work with you and I look forward to continuing our connection and making a point of working together again in the future. I especially want to acknowledge and thank our outgoing OCULA Council members, Abeer Siddiqui and Aliya Dalfan. You are a dream team and bright lights for all who work with you. Thank you for your dedication and effort in all you did for OCULA. Also, I want to thank Zack Osborne for being a wonderful VP! You are a gifted leader and OCULA Council is very fortunate to have you at the helm. Finally, thank you to our members for your engagement and continued support. I see your commitment to making our academic libraries safe and equitable spaces for everyone and I know we will get there one day soon because of all of you!



ONTARIO LIBRARY BOARDS' ASSOCIATION

CAROLINE GOULDING, PRESIDENT

OLBA

2021 OLBA Membership: 726

This past year the OLBA had focused on the current and upcoming needs of our members. We started the year with a survey, looking to find out more information about the impact COVID-19 had on library budgets and municipal relationships. The results of the survey were reported in an Inside OLBA article. We used the results of the survey to guide our action plan over the year. It was fascinating to get a glimpse into how different boards and local governments work together across the province.

OLBA Bootcamp 2021 was not to be missed. Attendance at the virtual event was higher than we had hoped and it was wonderful to see so many able to access the event virtually. The day centred on some of the core governance principles for boards as well as CEO performance and financial oversight.

Cut to the Chase

Our main area of focus has been updating Cut to the Chase / Le vif du sujet. The document is a foundation for many board orientations and a quick reference document throughout their term. OLBA has been working with our partners, including the team at the Ontario Library Service, to modernize and update the resource.

The new Cut to the Chase will include a refreshed chart of the responsibilities and has been updated with the changes to the Public Libraries Act as well as other provincial legislation. Be sure to be on the lookout for the new version in later 2022.

Board Transition Planning

As your library board moves into its final year, OLBA encourages you to spend time throughout the coming year reviewing Year 4 of the Governance Hub, "Legacy and Transition Readiness". By spending the time planning for succession and development legacy documentation you can help ensure that next year's board is positioned for success.

In addition to the board transition resources found on the Governance Hub in Year 4, there are also sections on how to advocate for the library during the municipal election as well the board appointments process. The Governance Hub will be updated over the coming year. Be sure to check back frequently to see the updated resources.

On top of the resources posted on the Governance Hub, the Ontario Library Service will be facilitating a number of sessions on board transitions through Learn HQ. These sessions will be open to board members and CEOs alike, and will be offered throughout the year.

Change in Council

2022 will be a transition year for the OLBA. A number of our council members have reached the end of their terms. We are incredibly grateful for all that Ben Hendriks, Mariam Hamou, Doug Thompson, and Joan Duke have done for the OLBA over the years that they have served. Their contributions will be sorely missed.

We are looking forward to welcoming a number of new council members – Marj Poirer will be representing the Northwest and Nathan Etherington will be representing Central West. Thomas Sandor is our incoming Vice president and S. S. Ahmad is the incoming president. We wish them all the best during their terms.



ONTARIO LIBRARY AND INFORMATION TECHNOLOGY ASSOCIATION

SARAH MACINTYRE, PRESIDENT

OLITA

2021 OLITA Membership: 544

This past year, I had the pleasure of continuing my role as OLITA president for a second time (one of the positive side effects of the pandemic!). As always, I continue to be so impressed by the outstanding OLA staff team, who have supported OLITA in countless ways throughout 2021. Despite not being able to gather in-person, we were still able to accomplish a lot over the past year!

The year began with the first-ever virtual OLA Super Conference and the first virtual OLITA AGM! Unlike in years past, we did not issue an OLITA award, but through OLA's online recognition wall, we were thrilled to see the wide variety of ways that libraries implemented innovative technologies to support their communities during the pandemic. I am so pleased that at the upcoming OLA Super Conference in February 2022, OLITA will be presenting a winner for the OLITA technology award. It is nice to return to some of our regular annual activities again.

In 2020, OLITA was not able to hold a regular Digital Odyssey conference, but this past June, we were delighted to host a full-day virtual conference on the theme of Accessibility (How to Get IT Right: Tackling Accessible Tech). We were so fortunate to spend the day with interesting speakers, such as Luke Anderson, Beverly Dooley, Alexis Hillyard, and Regine Gilbert, among others. Now that we have experience with hosting our conference online, OLITA is looking forward to planning a virtual Digital Odyssey in June of 2022. While the theme and exact date is still yet to be determined, we expect to be able to share more details in the spring!

In the summer, OLITA started a project to engage with members and library employees working with technology. The OLITA Membership Profiles Project captured videos from OLITA council members, and library workers from across the province, who shared comments about the work that they do, the technology they use, and some of the projects they have spearheaded. We were thrilled to be able to feature these videos on OLA's social media platforms, and I would like to extend a special thank you to all those who participated!

Looking ahead to 2022, OLITA is excited to be bringing back the Tech Lending Library service! We had hoped to resume lending this past year, but due to ongoing constraints, we were unable to do so. In 2022 we plan on refreshing our collection, and we are going to connect with OLITA members as we identify new items for purchase. We want to ensure that any new items we add to our collection will meet the needs of our membership, and we hope that folks will be excited to try out the tech we will have to offer when we resume lending!

As I write this, we are gearing up for Super Conference 2022, and I am really looking forward to the outstanding sessions organized by our OLA Super Conference planners, Jen Corrin and Amanda French. I am so grateful to have such a dedicated team planning the OLITA sessions this year and cannot wait for you all to see what they have in store! Finally, I would like to thank my fellow OLITA council members from 2021 – despite continuing to navigate uncertain times in both our workplaces and personal lives, I continue to be amazed and impressed by your thoughtfulness, commitment, and enthusiasm. 2022 will bring change for OLITA – OLA will be launching a new strategic plan, we will have 4 new members on council, and Michelle Goodridge will be stepping in as president. All I can say is that 2022 is going to be another great year for OLITA, and I can't wait to see what gets accomplished!



ONTARIO PUBLIC LIBRARY ASSOCIATION

ERIKA HEESSEN, PRESIDENT

OPLA

2021 OPLA Membership: 729

It has been an honour to serve OPLA Council as President again this year. While we had high hopes, we continue to cope with the global pandemic. We have all become very adept at changing directions and services as needed to meet people where they are, either virtually or physically. OLA has continued to advocate the value of public libraries to the provincial government by showcasing ongoing stories about public library work such as our response to the provision of vaccine certificates.

Here is a snapshot of Council's activities this year.

Nicole Zummach's work with *HoOPLA* has continued to highlight how public libraries have adapted during this time. As editor, she has solicited stories on your strategies for coping, change, and the innovative ways that you are reaching out to your communities.

This year, the Reader's Advisory Committee brought RA in a Day online for an incredible learning experience in April 2021. Topics included Anti-Racist Library Services, Bibliotherapy, Diversity and Inclusion Titles and Indigenous Representation.

The Best Bets Committee, as ever, has been hard at work reading to award the 2021 Top Ten Best in Canadian Fiction and Non-Fiction for children and teens. Check out their "Book Tasting" session during the Super Conference for their picks!

Community-Led Libraries launched a popular series of online conversations about equity, engaging online storytimes, and Discord for teens.

The OPLA Child and Youth Services Committee and OLA staff hosted a phenomenal Child & Youth Services Expo. This year's online event ran for two days, with a focus on different voices and representation matters, and had overwhelmingly positive feedback.

Are you part of a public library that's gone fine-free? Still thinking about it and trying to make your pitch? The OPLA Research and Evaluations Committee (OREC) has handy infographics and a myth-busting slide deck that you can customize and use for your library. Download here: <https://accessola.com/fines-free-libraries/>. OREC also began preparatory work for a 2022 survey around resilience and the future of libraries.

With the Federation of Ontario Public Libraries (FOPL), OLA has continued to regularly advocate for public library services and funding, particularly during this precarious time. Members and supporters are encouraged to reuse any of our advocacy resources: <https://accessola.com/public-library-advocacy/>

This year's [Super Conference](#) theme (Gather / Se rassembler) strikes a particular chord - I must admit, I am very much looking forward to gathering with the library community, even if it must be virtually! The Super Conference will be such an important time for us as a community to come together, to share, to learn, to revitalize our work and to continue to build towards a better future. I am delighted to continue to work with OPLA Vice-President (and 2022 President) Douglas Davey and the entire OPLA Council to connect with the public library community and meet their changing needs this year. Thank you to OPLA Super Conference Planners, Hamid Printer and Ashleigh Dronyk for their tireless efforts in working with the OLA staff and Super Conference Team in building a program for our new reality. Have a great Super Conference!



ONTARIO SCHOOL LIBRARY ASSOCIATION

MAUREEN MCGRATH, PRESIDENT

OSLA

2021 OSLA Membership: 426

2021 was another unprecedented time in the school library sector, and the work of OSLA Council. With elections on hold, our group agreed to hold their council roles for an extra year. This brought welcome continuity in uncertain times. The job however was less certain as school libraries are still in states of flux as we move from virtual to in-person learning and respond to the many restrictions and limitations that impact our work with students and educators. Your council worked to be responsive in these tumultuous times.

The feeling of disconnection was prevalent in our members as we worked in isolation either from home or our closed spaces. Social media can help to fill this gap and OSLA council tried to stay connected through our messages on @OSLAcouncil and through your sharing #schoollibraryjoy. It is always amazing to see the incredible work of our members! We provided the virtual opportunity to connect in #ONLibChats to discuss the work of dismantling structures of oppression in our library, long range planning in the School Library Learning Commons (SLLC) and professional learning in pandemic times. These were great opportunities to connect with a range of library professionals across the province. To offer professional support, council members actively ran webinars in their own communities as well as through the OLA Education Institute and in partnership with Ontario Teachers' Federation (OTF). Current and past members of OSLA contributed to the Elementary Teachers' Federation of Ontario (ETFO) Summer Institute, ECCO Camp 2021, and BIT 21. We also continue to represent our members on The Association of Library Consultants of Ontario (TALCO), OTF and the Indigenous Advisory Council. An incredible resource to our members through this year has been *The Teaching Librarian* magazine, which has continued in a virtual format, led by editors Caroline Freibauer and Kasey Whalley.

We continued to advocate to the Ministry of Education to keep School Library Learning Commons in mind as they plan and allocate funding. Good news arrived on May 4 when the Ministry of Education released its [2021-22 Grants for Student Needs \(GSN\)](#). Included in this year's GSN are new, enhanced reporting requirements for library staff funding:

- These reporting requirements are intended to provide the ministry with greater insight into how school boards are funding school libraries;
- They will apply to both the funding provided for library staffing through the Pupil Foundation Grant, as well as the enveloping provision of the Library Staff Allocation in the School Foundation Grant, which also remains in place.
- School boards that are not fully utilizing the funding

provided for library staffing through both grants will be asked by the Ministry of Education to prepare and submit a multi-year plan highlighting their vision and next steps to address any underspending.

OLA is advocating on our behalf to ensure the government strengthens these allocations by establishing a clear reporting system by boards on monies spent.

OSLA continues to take a stand on the importance of trained professionals in the SLLC and encourages our members to advocate with their unions. Council member Johanna Lawler has been at the forefront of this advocacy partnership and is an invaluable resource for those who would like to work with their union to do the same. The letters we sent to Directors of School boards in August and Trustees in December to remind them of the important role of the school library on student achievement and to urge them, as planning moves forward for the 2021-2 school year, to protect funding for the school library program in their school boards elicited a good response. We met with many boards to discuss their school library learning commons programs, and promoted OLA and OSLA services.

The Save School Libraries Coalition created through the initiative of a dedicated and passionate group of Canadian publishers, educators and authors who recognize the impact the loss of school libraries will have on children continues its work. With the help of OSLA council they have initiated a social media campaign and outreach plan to the ministry, news organizations and parents.

OSLA Council committed to anti-Black racism work which began with our commitment to learning and the initial session with Dr. Andrew B. Campbell brought to you at Super Conference last year. We hosted two more sessions for our members during the year and have plans to continue learning from him this year. We have a powerful and pivotal role as leaders of change in our schools; we must take on this responsibility with humility and passion.

This year has certainly been full of challenges, and I give great thanks for the unending collaborative spirit, commitment and support of OSLA council. A special thank you OSLA Super Conference planners Kate Johnson-McGregor and Dawn Telfer for their resiliency, hard work, and enthusiasm in building an amazing program for year two of a virtual conference. I am honoured to have served as your president of OSLA for 2021, wholeheartedly welcome Beth into the role of president, and will continue to serve as past president in the year to come.



ONTARIO HEALTH LIBRARY AND INFORMATION ASSOCIATION

JULIE WADDICK, PRESIDENT

OHLIA

2021 OHLIA Membership: 45

It's been an honour to serve as president for the Ontario Health Library and Information Association (OHLIA). The last couple of years have seen an unprecedented need for high quality health information and health information literacy. We are now entering the third calendar year of a global pandemic. Governments, institutions, and scientists across the world have been doing their best to respond to a complex situation. All of this has had a tremendous impact on health care workers and also the general public. We've all been challenged. In these times and in all, OHLIA aims to be the voice of current and upcoming health information professionals, as well as any information workers who negotiate health information.

This year, I had the pleasure of working with a strong OHLIA executive team. I couldn't have asked for more dedicated, talented and also fun people to work with. In this report I wish to highlight some of the things we accomplished together in 2021.

OHLIA officially joined OLA as its newest division only in 2020. Being fairly new to the table some of this year was spent completing transitional tasks. One project was the transitioning of content from our former website to our new divisional pages on accessola.com/ohlia/. This included shifting our archival material to OLA where we live now. Members of the OHLIA executive also worked with legal counsel and OLA executive members to finalize the process for distribution of funds from the former Ontario Health Libraries Association (OHLA) over to OLA. As part of our gratitude to OHLIA members and also as a gesture of welcoming new members we were able to offer a 50% discount for OHLIA membership in 2022.

Beyond administrative tasks, we also succeeded in producing some excellent content and programming. This includes consumer health emails produced by our Continuing Education Coordinator, Amanda Caputo on the topic of Free Online Reference Texts, and iMD Free Patient Consumer Health. Two webinars were also coordinated including Cognitive Biases and Our Relationship to Information, and The Art & Science of Finding Quality Health Information Online. Content for OLA's publication Open Shelf was also created by our past president Sarah Bonato on Consumer Health and also an OHLIA Council Member Interview.

One of the original motivations for us to join OLA was to broaden our scope. It was the vision of former leaders that joining a large association would strengthen our impact on other library sectors and also our members. As such, OHLIA participated in various outreach and partnership activities this year in addition to serving on the OLA board. For example, members of OHLIA and OPLA met and discussed needs and opportunities of each sector. A couple of areas of focus for potential future collaborations were identified – mental health and health information literacy. OHLIA also began working with representatives of the public library sector including OLA's Community Led Sub-committee to produce a session for 2022 Super Conference, 'Fighting Misinformation: Partnering for Better Consumer Health Information'. Speaking of which, our Conference Coordinators Carolyn Pecoskie and Jo-Anne Petropoulos have been busy at work. Some of the highlights planned for 2022 include Spotlight Speaker Dr. Joe Schwarcz on 'Misinformation and Disinformation in the Age of COVID-19'. They have also worked out sponsored meal coupons, as OHLIA has a wonderful tradition of sponsored meals during the conference in non-pandemic times. Other session topics slated include Open-licensed Information Literacy Modules, Patient Librarian Helping Vaccination in Ontario, Tips for Consumer Health Requests, Knowledge Syntheses in Health Sciences, and Visibility in Libraries in the Time of COVID-19. Also continuing are our annual Career Chats. Stay tuned!

I'd like to say a big thank you to the whole OHLIA executive team. This has been a wonderful few years for me and I wish you all the best going forward. I wish incoming president Kimberley Aslett much success and enjoyment. And a special thank you to outgoing Past president Sarah Bonato for the great adventure! Finally, I'd like to also extend my gratitude to the OHLIA members. Thank you for the opportunity to represent and serve you this past year. Looking forward to many future endeavors with you in the health library community!

REPORT OF SHELAGH PATERSON

EXECUTIVE DIRECTOR, ONTARIO LIBRARY ASSOCIATION



2021 was another very unusual year for the association (and most organizations!)

To set the context for future readers of this report, it is important to note that for much of the first half of 2021, Ontario was in some form of shut-down due to the COVID-19 pandemic, and vaccination was not widely available in Canada until late spring. Impacts included retail

and restaurants closed, public libraries with limited on-site access, and most academic institutions and school boards primarily delivering remote learning and library services. As more people received their vaccination, summer through to fall was a time of more freedom and mobility. Libraries could ease restrictions and K-12 students went back to the in-person classroom. More school library professionals went back into the school library, but the re-allocation of school library staff remained a concern in many areas of the province. At the end of 2021, the Omicron subvariant of COVID-19 (less severe but highly contagious) caused the province to go back into shutdown.

OLA made its own history in 2021:

- Delivered the first-ever virtual OLA Super Conference and exceeded registration numbers compared to an in-person conference. The majority joined via their institution's site license which provided professional development for months following the conference.
- To provide some stability to OLA, the OLA Board and Divisional Councils extended their terms and elections (with some exceptions) were suspended. This was an extraordinary commitment.
- The Ontario Health Library and Information Association completed its first year as OLA's newest division.

Despite the challenges posed by the pandemic, there were a number of highlights:

- At the 2021 OLA Super Conference, Lisa MacLeod, Minister of Heritage, Sport, Tourism and Culture Industries and Laurie Scott, Minister of Infrastructure announced that the Ontario government would invest more than \$4.8 million to upgrade broadband in up to 50 public libraries in unserved and underserved communities. Kudos to Ontario Library Service who are implementing the project.
- We witnessed a wave of fine-free policies across public libraries in Ontario and the rest of Canada ensuring barrier-free access to public library services.

- Members got more comfortable and adept at using web-based meeting and virtual program platforms. "Zoom fatigue" persisted, but folks expressed appreciation for connecting with more people at events and meetings without the barrier of geography.
- A second year of the virtual Forest of Reading Award ceremonies in partnership with CBC Books – thus ensuring kids across the country could attend.

Under the leadership of Andrea Cecchetto, OLA President, the board took a deep dive on two initiatives that will serve OLA well over the next 3 – 4 years:

- With extensive member input, approval of a new 3-year strategic plan.
- As part of this, a goal is to pursue a new governance framework for the association in conjunction with member input.

I would also like to thank Bennett Steinburg for his exceptional work as Deputy Editor for *Open Shelf*, OLA's online publication, during the Editor-in-Chief vacancy.

After almost 9 years at this location, we said goodbye to 2 Toronto Street in downtown Toronto. While staff primarily had been working from home, and while this was a prudent fiscal move for OLA, we will miss this space. I have such appreciation for the OLA Staff team who helped get OLA through some precarious financial times. In addition to clearing out, organizing, and archiving the entire OLA office in November, until mid-October they were all working a reduced workweek as a further means to contain expenses.

As we head into a new year, the 2022 Conference theme captures what we want to do more of—Gather / Se rassembler—and hopefully, we can see more of each other in person!

Thank you to our

DONORS



We appreciate your generosity. Thank you for supporting the
Ontario Library Association.

OLA is a charitable and non-profit organization that accepts donations for several funds. Each fund supports the library and information sector in a unique way. From getting books into the hands of children across Ontario, to Mentorship, tuition scholarships, event travel bursaries and more!

Andree Rheaume and
Robert Fitzhenry Family
Foundation

Angele Delaunois
Anita Brooks Kirkland
Ashley Pamerter
Barbara Clubb
Barbara Tayler
Benjamin Shaw
Charlotte Innerd
Christy Harper
Cindy Mohareb
Dayna DeBenedet
Deborah Kay
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Édith Pellerin

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Enid Wray
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Kathryn Ball
Katie Vlanich
Kerry Badgley
Kirsten Tuckey
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Liz Kerr
Lorna Nicholson
Lucy Payette
Madelaina DePace
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Mary Ann Mavrinac
Mary Baker
Meagan Anderi
Melissa Macks
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Sarah McCabe
Sharmin Muller
Shelagh Paterson
Shelley Stagg Peterson
Stephanie Pimentel
Susan Kun
Susan Pratt
Todd Kyle
Vivian Lewis
Yvonne Patch

IN HONOUR/MEMORY OF

Alana Marshall

Audrey Lubowitz

Grant E. Tayler

Rose Mary Grum

2021-22 OLA ANNUAL CAMPAIGN

OLA GENERAL FUND

Your support is needed now more than ever! Help OLA continue to build community, to provide quality professional development programming, and to support the library sector in Canada. Each year, OLA fundraises for a specific initiative that supports an aspect of the profession and helps strengthen libraries. We are asking members and partners to donate to the OLA General Fund. Our goal is \$10,000, and with your support we know we can make it!

How will your donation help OLA and the people who work in or for libraries?

Donations to the OLA General Fund will help us continue to support and strengthen the library sector during this challenging time. Here are just some of the ways your contribution will help:

- Enabling OLA to invest important initiatives such as OLA's Diversity and Inclusion Training.
- Aid OLA members who undertake equity work offering grants up to \$2k.
- Meeting the evolving needs of members, i.e., remote learning.

As a current OLA member, you are already a champion of OLA. Now we are asking you to go further! OLA is 121 years old – we have been through tough times in the past, and it has been the belief in the association by the membership and partners that has ensured the resilience and vitality of the OLA. Your support and your ideas are welcome and appreciated!

There are many ways to give to the OLA General Fund

- Donate to the OLA General Fund through our website/Canada Helps
- Organizing a fundraiser
- Help by sharing our social media posts with your social media channels
- Share your stories about what OLA means to you by using [#Nowmorethenever, we need your support.](#)

How else can you support OLA?

[The Library Marketplace](#) is a vibrant online store with an eclectic range of merchandise and books tailored to folks who work in or love libraries. A portion of the revenues support the operation of OLA - and we have some of the best deals out there!



Your support is needed more than ever.

HELP US REACH OUR GOAL

DONATE TODAY

Donate online at
accessola.com/about-ola/donate-today

Donate to the OLA general fund.



three

ways your donation will help

knowledge sharing

Provide funding for interactive engagement opportunities like the OnLibChats

equity of access

Provide complimentary membership and access to members of the library community who face barriers.

invest in the future

Enable OLA to invest in important initiatives such as OLA's Diversity and Inclusion Training and Plan.

Help us reach our goal of \$10,000!

ONTARIO LIBRARY ASSOCIATION

MEMBERSHIP

3,270
MEMBERS

Divisional Membership Numbers as of
August 31, 2021



At the start of the pandemic, we extended complimentary memberships to new graduates and students. This has resulted in 377 memberships since August 2020.

EVENTS

OLA VIRTUAL SUPER CONFERENCE 2021

Clever Minds & Human Hearts | Esprits brillants et cœurs bienveillants



MOST POPULAR SESSIONS

- Difficult Conversations That Can Heal the Human Heart | 4985 Total Views
- Behind the Smile: The Emotional Labour of Public Library Work | 4932 Total Views
- Bibliotherapy in the Time of Covid-19 | 4120 Total Views

OLA VIRTUAL EVENTS

In 2021, OLA saw a total of 1250 event attendees over all of our virtual events, excluding OLA Super Conference and EI webinars.

Top 5 Virtual Events:

COMMUNITY LED THINK TANK	RA IN A DAY	DIGITAL ODYSSEY	ANNUAL INSTITUTE ON LIBRARY AS PLACE	OCULA CONFERENCE
286 REGISTRANTS	162 REGISTRANTS	147 REGISTRANTS	116 REGISTRANTS	53 REGISTRANTS

LEARN MORE ABOUT OLA'S EVENTS AT [ACCESSOLA.COM/EVENTS](https://accessola.com/events)

EDUCATION INSTITUTE

The Education Institute provides webinars that build connection and information-sharing, as libraries navigate this rapidly changing landscape.

21

EI WEBINARS
(60-30 MINS)

318

REGISTRANTS

11

INSTITUTIONAL
SUBSCRIBERS

PROGRAMMING HIGHLIGHTS INCLUDE:

- Connecting with Readers During COVID-19 | 56 views
- Legal Research 101 for Health Care Professionals | 74 Views
- Time Management at Work: Intentionality Amid the Chaos | 64 views

THE LIBRARY MARKETPLACE



20K ITEMS SOLD

150 NEW ITEMS ADDED

945 PROFESSIONAL
RESOURCES



35.7K VISIT TO TLM

+17% increase in store visits
compared to previous year

953 ORDERS PLACED
458 NEW CUSTOMERS



FACEBOOK—CREATED MARCH 2021

- Reach: 14.8K (100% growth)
- Page Visits: 414 (100% growth)
- Page likes: 68

INSTAGRAM

- Reach: 14.5K (1.1K% growth)
- Profile Visits: 1.6K (211.4% growth)
- Total Followers: 564

FOREST OF READING

COVID-19 caused most school boards in Ontario to close their school libraries to students and programming. During the 2020-2021 academic year, students were out of school for almost 6 months. Additionally, public libraries were closed to circulation. The Forest of Reading saw a dramatic decrease in participation, but the 2021-2022 program year shows promising signs of recovery.

3100

Registrations

1500

Individual
Schools/PL

73K

Books Sold

149K

Program
Participants



100 books were nominated with 148
authors/illustrators and 46 publishers

FOREST OF READING

COVID-19 Response



Increased our Virtual Offerings and released:

- 9 Blue Spruce Read-Alouds by the Authors
- 9 Le prix Peuplier Read-Aloud by the Authors
- 6 Yellow Cedar Award Nominee Presentations
- 8 White Pine Nominees answering 44 Questions
- 4 Illustrator presentations
- 9 Award Ceremonies with CBC Books and hosted by Ali Hassan
- 6 Winner interviews for the English Programs



LEARN MORE ABOUT THE OLA AT ACCESSOLA.COM

OLA FINANCIAL STATEMENTS, 2021

STATEMENT OF OPERATIONS & CHANGES IN NET ASSETS (GENERAL FUND)

	Audited 2021	Audited 2020
--	-----------------	-----------------

YEAR ENDED AUGUST 31

REVENUES (\$)	12 months	12 months
Membership	166,311	270,026
Conference	808,604	1,358,300
Continuing Education	96,000	48,979
The Library Marketplace	141,745	216,355
Contract Administration (YI)	—	9,904
Programs and Projects	265,070	323,792
Government Grants	40,300	40,300
Contributions	36,861	17,500
Investment Income	2,682	8,726
Other Income	143,576	126,664
	\$1,701,149	\$2,420,546

EXPENSES (\$)		
Salaries and Benefits	848,306	1,124,462
Conference	143,109	643,943
Continuing Education	11,846	17,410
The Library Marketplace	108,495	149,498
Programs and Projects	144,716	182,982
Provision for Doubtful Accounts (recovery)	20,564	38,630
Honoraria and Awards	4,628	7,429
Catering	—	10,351
Purchased Services & Materials	173,306	144,786
Travel, Lodging and Meals	(1,096)	32,158
Occupancy Costs	145,957	162,961
Equipment Rental & Maintenance	18,914	35,360
Supplies, Printing Delivery, etc.	5,427	11,309
Telephone	12,449	10,056
Professional Fees	33,918	47,274
Amortization & Intangible assets	33,918	20,403
Depreciation	4,883	6,101
Bank Fees	19,017	9,314
Foreign Exchange	29,329	17,654
	\$ 1,740,090	\$ 2,672,081

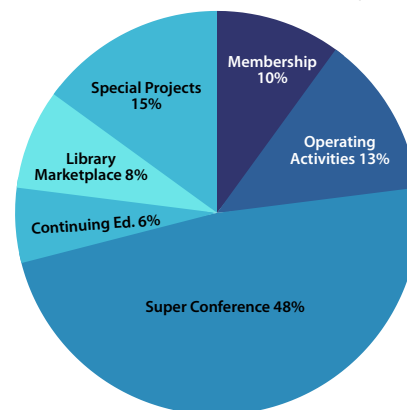
EXPENSES continued in next column...

	Audited 2021	Audited 2020
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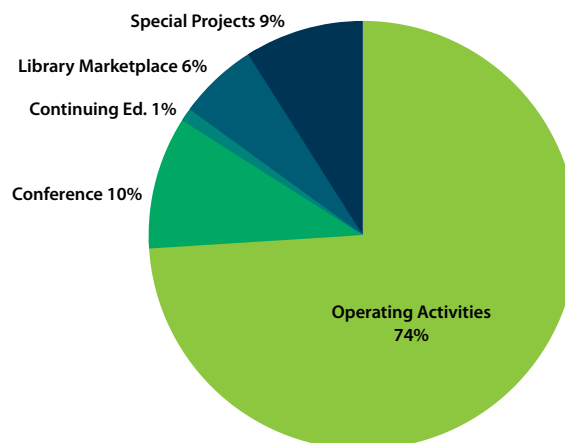
EXPENSES (\$) continued from previous column...

Excess of revenues over expenses for the year	(38,941)	(251,535)
Government assistance	467,460	264,399
Loss of Disposal of capital assets	—	(23,883)
Total Excess (Net/Deficit)	428,519	(11,019)
Net assets - general fund - at beginning of year	\$ 1,228,795	1,258,965
Transfer to internally restricted funds	\$ (2,303)	\$ (19,151)
Transfer from internally restricted funds	\$ (12,500)	—
Net assets - general fund - at end of year	\$ 1,642,511	\$ 1,228,795

2021 OLA Revenues (Sept. 1, 2020 - Aug. 31, 2021)



2022 OLA Expenditures (Sept. 1, 2020 - Aug. 31, 2021)



STATEMENT OF FINANCIAL POSITION

	Audited 2021	Audited 2020
ASSETS (\$)		
Current assets		
Cash	936,733	443,703
Short-term investments	292,191	447,828
Accounts receivable	424,801	306,136
Inventory	89,646	71,791
Prepaid expenses - conference	—	313
- other	28,000	102,738
	\$ 1,771,371	\$ 1,372,509
Long-term assets		
Investments	205,181	144,232
Loan Receivable	—	3,738
Capital assets	15,216	18,599
Intangible assets	65,290	81,612
Assets under capital lease	4,317	5,816
	290,004	253,997
TOTAL	\$ 2,061,375	\$ 1,626,506

	Audited 2021	Audited 2020
LIABILITIES (\$)		
Current liabilities		
Accounts payable and accrued liabilities	2,504	2,433
Deferred revenue	25,991	5,682
	\$ 190,314	\$ 175,346
Long-term liabilities		
Capital lease obligations	1,278	3,782
NET ASSETS (\$)		
General fund	1,642,511	1,228,795
Internally Restricted fund	61,815	59,512
Externally Restricted fund	165,457	159,071
	\$ 1,869,783	\$ 1,447,378
TOTAL	\$ 2,061,375	\$ 1,626,506

The Statement of Operations & Changes in Net Assets (General Fund) and the Statement of Financial Position are drawn from the audited statements for the year ended August 31, 2021, with the audited comparative figures for the year, which ended August 31, 2020. Complete audited statements for the year ended August 31, 2021, as prepared by the accounting firm of Hilborn, LLP, and approved by the Board of Directors on February 9, 2022, are available on the OLA website at www.accessola.com.

REPORT OF JANNEKA GUISE - OLA TREASURER



This report marks the end of the OLA's second budget cycle in the COVID-19 pandemic and I continue to be amazed at the resilience and ingenuity of the OLA Board and staff as the association navigates these challenging times. This was the fourth full year of our new fiscal cycle, which spans September 1, 2020, to August 31, 2021. We ended Fiscal Year 2020-2021 with a deficit of -\$38,941. This deficit would have been much worse had OLA staff not taken advantage of two government programs to significantly reduce operating expenses: the Canadian Emergency Wage Subsidy and the Canadian Emergency Rent Subsidy, totalling \$467,460.

OLA budgeted conservatively for the Association's first-ever virtual Super Conference for 2021. The event was a remarkable success and surpassed budget expectations. While some other OLA events were cancelled (e.g., Forest of Reading Festival), more were moved to a virtual setting this year than last year (e.g., Annual Institute of Library as Place) so continuing education revenues increased this year. Revenues from Membership and the Library Marketplace declined compared to last year due to members' financial constraints during the pandemic.

Many expenses were lower than budgeted as well. Cancelled and virtual events resulted in lower expenses, and Board and Council meetings moved online which saved the Association travel and accommodation costs. OLA office staff continued working a 3-day work week (begun in FY 2019-2020) to reduce operating costs. Happily, all staff returned to a 5-day work week on October 12, 2021. In addition, OLA staff were successful in sub-leasing the office space on for the remainder of the lease agreement to July 2023, and the sub-lease agreement will benefit FY 2021-2022's budget.

Despite remote work, reduced work week, and closure of the office space, OLA staff have continued to provide wonderful support to members, offering professional development opportunities through the Education Institute, and executing a second virtual Super Conference in 2022. Despite the challenges of the COVID-19 pandemic, OLA has persevered and come out in a strong position. I have come to the end of my term as OLA Treasurer, and I am grateful to have had this opportunity to learn from the incredible staff team in the OLA office.

CONGRATS TO OUR 2021 AWARD RECIPIENTS!

**OLA ARCHIVAL AND PRESERVATION
ACHIEVEMENT AWARD:**

Huron County Digitized Newspapers
Project, Huron County Public Library

**OLA PRESIDENT'S AWARD FOR
EXCEPTIONAL ACHIEVEMENT:**

2021 Super Conference Planning
Committee

OLA CHAMPION AWARD:

Tara Mora, CBC Books

**OLA LARRY MOORE DISTINGUISHED
SERVICE AWARD:**

Dr. Kerry Badgley, North Grenville Public
Library Board Member

OLA TECHNICAL SERVICES AWARD:

Kanta Kapoor, Milton Public Library

**ABO-FRANCO PRIX MICHELINE-
PERSAUD:**

Mélanie Raymond, Vaughan Public
Libraries

**OHLIA LIFETIME ACHIEVEMENT
AWARD:**

Natalia Tukhareli, Canadian Memorial
Chiropractic College

**OLBA JOYCE CUNNINGHAM AWARD
(LIBRARY BOARD OF THE YEAR):**

All Library Boards Across Ontario

**OLITA TECHNOLOGY ADVANCING
LIBRARIES AWARD:**

Courtney Mellor, Ottawa Public Library

OPLA JAMES BAIN MEDALLION:

Robert Burke, Brighton Public Library
Board Member

**OSLA TEACHER-LIBRARIAN OF THE
YEAR:**

All Teacher Librarians And Library
Professionals Across Ontario

**OLITA TECHNOLOGY ADVANCING
LIBRARIES AWARD:**

Tim Boudreau (Lougheed Reads
Podcast), Peel District School board

**KEN HAYCOCK AWARD FOR
PROMOTING LIBRARIANSHIP:**

Rebecca Raven

THANKS TO OUR 2021 FINANCIAL SUPPORTERS

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Tinlids
Raincoast Books

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Library Service Centre (LSC)
READsquared
Opening the Book North America
Penguin Random House Canada
HarperCollins Canada
CrossCan Educational Solutions
Apple Education
Saunders Book Company
ProQuest
EBSCO Information Services
Goodminds.com
Wiley

THE FAITH IN OLA STAFF OF

Innovation, Science, and Economic Development Canada
Toronto International Festival of Authors
SkyWords Media
Access Copyright
First Books Canada

AND THE SUPPORT OF

Ministry Heritage, Sport, Tourism and Culture Industries
Ontario Cultural Attractions Fund
Toronto Arts Council

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In addition to the board executive, the OLA Board of Directors is comprised of the President & Vice President of each division.

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Joan Duke

Thunder Bay Public Library (Northwestern Region)

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Oshawa Public Library (Central-East Region)

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Vice President

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Jessica Veldman

Wellington County Public Library (West Central Region)

Natalie Marlowe

Elgin County Public Library (Southwestern Region)

Ardis Proulx-Chedore

Cochrane Public Library (Northeastern Region)

Dayna DeBenedet

Dryden Public Library (Northwestern Region)

Gillian Byrne

Toronto Public Library (Toronto)

Jennifer Brown

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Kawartha Pine Ridge District School Board (Central East Region)

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Johanna Lawlor

Greater Essex County District School Board (Southwestern Region)

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Ottawa-Carleton District School Board (Eastern Region)

Heather Webb-Makin

Toronto District School Board (Eastern Region)

Ruth Gretsinger

District School Board of Niagara (West-Central Region)

Emma-Leigh Fex

Keewatin Patricia District School Board (Northern Region)

OHLIA

President

Julie Waddick

Ontario Shores Centre for Mental Health

Vice President

Kimberley Aslett

Ontario Shores Centre for Mental Health Sciences

Past President

Sarah Bonato

CAMH Library

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Orien Duda

Windsor Regional Hospital

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Thunder Bay District Health Unit

Iveta Lewis

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OSLA

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Algonquin Lakeshore Catholic District School Board

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Past President

OLA STAFF 2021



TOP ROW, LEFT TO RIGHT: Meagan Anderi, Social Media & Marketing Specialist; Michelle Arbuckle, Director, Member Engagement & Education; Stephanie Buosi, Store Manager, The Library Marketplace; Lauren Hummel, Manager, Marketing and Communications. **SECOND ROW, LEFT TO RIGHT:** Sarah Roberts, Advocacy & Research Officer; Meredith Tutching, Director, Forest of Reading®; Robert Nishimura, Manager, Technology; Shelagh Paterson; Executive Director. **THIRD ROW, LEFT TO RIGHT:** Melissa Macks, Member Engagement Officer; Praan Misir, Project Officer; Esteban Dorado-Troughton, Member Relations Coordinator; Stephanie Pimentel, Director, Operations. **BOTTOM ROW, LEFT TO RIGHT:** Divya Annamreddy, Operations Coordinator; Destiny Laldeo, Education and Training Specialist.